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| **May 2020**EDD CalJOBSSM UpdateUpdates Newsletter

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| CalJOBS Preview Update**Detailed Reports-Case Management Reports-Caseload-Case Closure Reportable Performance Indicators**Staff are attempting to run the Detailed Reports > Case Load > Case Closure Reportable Performance Indicators report, but it does not return any results. After about 5 minutes, the report stops loading and the screen is blank. The vendor is working to resolve the issue.**Customer Impacted:** StaffCalJOBS Production Update**Page crash when creating and updating WARN Notices**Staff reported receiving a page crash when attempting to create and update WARN Notices. The vendor has resolved the issue. **Customer Impacted:** Staff**Detailed Reports-Case Management Reports-Caseload-Case Closure Reportable Performance Indicators**The Case Closure Reportable Indicator report was showing DW and Adults when filtering for Youth. The vendor has resolved the issue.Path**:** Detailed Reports-Case Management Reports-Caseload-Case Closure Reportable Performance Indicators**Customer Impacted:** Staff**Detailed Report-Individual Reports-Registered Individual-List**The word Hispanic was misspelled in the Individual section on the filter criteria screen. The vendor has corrected the misspelling.Path:  Detailed Report-Individual Reports-Registered Individual-List**Customer Impacted:** Staff**Job Order count on the Employer Search Results page**Previously, the job order count on the employer search results page did not include the number of job orders on Veteran Hold. The search results page now includes the number of job orders on Veteran Hold.Home Page Display IssuesThe CalJOBS Homepage no longer has display issues in Google Chrome and Internet Explorer when the page is not fully maximized and the zoom is at 100% or more. |

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| Announcements**PY19 Q3 Quarterly Report** - EDD certifies to DOL by 5/15/2020 |
| CalJOBS Notifications – In Progress2020-3 CalJOBS Notification - CalJOBS CRM - Error Occurs When Converting a Marketing Lead to a Recruiting Lead |
| Directives, Information Notices, and IANs releasedThere are no current Directives, Information Notices, and IANS. |
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| Standing ItemsThere are no current standing items. |

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|  | EDD CalJOBSSM Updates NewsletterDate: 05/08/2020   Number:20-18 |

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