|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **April 2020** EDD CalJOBSSM UpdateUpdates Newsletter  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | CalJOBS Preview UpdateEnrolled Individuals - List Report: No ResultsStaff are reporting that no results are displaying when running the Enrolled Individuals – List report to look for all active Wagner-Peyser clients for the current day. The vendor has identified the root cause and the resolution is pending push to Production.Path: Reports > Detailed Reports > Individual Reports:  Enrolled Individual > List.  Report Type: Title III - Wagner-Peyser (WP) / Customer Group: Wagner-Peyser,JVSG,MSFW / Date Filter: Active / Start Date: 3/17/2020 / End Date: 3/17/2020 **Customer Impacted:** Staff Individual Registration Report: Missing IndividualsStaff are reporting that the Individual Registration Report does not list all of the individuals that should be displaying on the report. The vendor has identified the root cause and the resolution is pending push to Production.Path: Reports > Detailed Reports > Miscellaneous Reports: Contact > Individual Registration **Customer Impacted:** Staff CalJOBS Production UpdateCalJOBS Mobile Application UI Pop-UpThe following pop-up has been added to the CalJOBS mobile application for individuals:“This application assists with employment services. To apply for Unemployment Insurance, please visit: edd.ca.gov/Unemployment/UI\_Online.htm.” **Customer Impacted:** Individuals Common Exit for National Farmworker Jobs Program (NFJP)NFJP is now included in the common exit. If a NFJP individual does not receive a staff assisted service for 90 consecutive calendar days, they will be soft exited. **Customer Impacted:** Staff and Individuals ETPL - Education and Training Program Provider Representative TabLocal Areas reported that they were having difficulty getting to the right representative when contacting providers about their programs. A phone number field has been added to the Education and Training Program Provider Representative tab to assist Local Areas.Note: This phone number cannot be seen by job seekers or the general public.Path: Services for Workforce Staff > Manage Providers > Provider Programs > Education and Training Programs > Provider Representative tab **Customer Impacted:** Staff Non-Veteran Pop-Up Before Right to Work ScreenAn issue was occurring where the vet pop-up box below was only showing when a staff were under the quick menu and assisting an individual they have previously assisted. The pop-up box will now appear before the right to work verification page is presented when a staff with DVOP/LVER privilege is assisting an individual that is not a veteran in the following pages:Quick Search on the left navigation – when clicking on User linkManage Individual > Assist an Individual > Search > Search results on both Summary and Detailed views > clicking on User Name and/or User ID respectivelySearch results on Summary and Detailed views > Action column > all links **Customer Impacted:** Staff VOSGreeter Latency When Accessing Visitor System ConfigurationStaff were seeing some latency when going into the Visitor System Configuration area of CalJOBS. This issue has been resolved.Path:  Services for Workforce Staff > Manage Visitors > Visitor System Configuration **Customer Impacted:** Staff CalJOBS Homepage BannerThe banner on the CalJOBS home page stopped rotating at some point. This issue has been resolved and the banner now rotates as expected. **Customer Impacted:** All CalJOBS Users  Resume Builder - Upload Box DisappearsIf an individual uploads a file type that is not allowed (e.g. .txt), the system provides an alert telling you to load a different type, but the box to upload the document is gone. This issue has been resolved. **Customer Impacted:** Individuals  ETA 9173 Quarterly Report - Adult, DW and WPThere was a significant discrepancy between the WIPS report and the CalJOBS report for DW, Adult and WP for Foster Youth line items. This issue has been resolved.Path:  Federal Reports > WIOA Reports > ETA 9173 >Program > (WIOA/Adult) or (WIOA/DW) or (WIOA/WP) > Date > Date Type: (Quarterly/2019) or (Rolling 4 quarters/2019), Quarter: Q2, End Date: 12/31/2019 > Run Report **Customer Impacted:** Staff ~~Hold Report~~ **~~Customer Impacted:~~** ~~Staff~~ Resume Builder: Resume List Table Heading ChangeDue to customer confusion and numerous calls to UI, the column heading “Online Status” has been changed to “Viewable Online by Employers” on the Resume Builder page. The responses within the column have been changed from “Online” / “Not Online” to “Yes” / “No” respectively.Staff Path: Services for Workforce Staff > Manage ResumesIndividual Path: Quick Menu > Resume Builder **Customer Impacted:** Staff and Individuals | |  | | --- | | Announcements **CA WorkTEC 2020 Cancelled:** The April 14-16, 2020 CA WorkTEC 2020 has been cancelled. For additional information, please reference [WSIN19-35.](https://www.edd.ca.gov/Jobs_and_Training/pubs/wsin19-35.pdf) | | CalJOBS Notifications – In Progress2020-3 CalJOBS Notification - CalJOBS CRM - Error Occurs When Converting a Marketing Lead to a Recruiting Lead2020-10 CalJOBS Notification - CalJOBS Intermittent Latency - Yellow | | Directives, Information Notices, and IANs released[WSIN19-39](https://www.edd.ca.gov/jobs_and_training/pubs/wsin19-39.pdf) - WIOA Dislocated Worker Funds for Underserved COVID-19 Impacted Individuals[WSIN19-38](https://www.edd.ca.gov/jobs_and_training/pubs/wsin19-38.pdf) - Waiver of 80 Percent Obligation and Extension of RR and Layoff Aversion Funding for PY 19-20 | | Standing ItemsThere are no current standing items. | |  |  |  | | --- | --- | | Title: Department Logo - Description: EDD, Employment Development Department, State of California | EDD CalJOBSSM Updates Newsletter  Date: 04/06/2020   Number:20-13 | |