**customer interview survey**

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| America’s Job Center of California (AJCC) Name: | |
| Customer Name: | Date: |
| Application Number: |  |

1. What brought you to the AJCC?
2. What services have you received at this AJCC?
3. Did you find all the services you were looking for? If not, what services were you looking for were unavailable?
4. How satisfied were you with the services you received at the AJCC?
   1. Very satisfied
   2. Somewhat satisfied
   3. Neither
   4. Somewhat dissatisfied
   5. Very dissatisfied
   6. Not applicable
5. What were you most satisfied with in your experience at the AJCC?
6. What were you least satisfied with in your experience at the AJCC?

**On-site customer interview survey (cont.)**

Additional comments:

Program Specialist Signature:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_