SAN DIEGO WORKFORCE PARTNERSHIP®

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Youth and Young Adult Committee (YYAC)

date Monday, June 05, 2017
time 3:30 p.m. – 5:00 p.m.
place San Diego Workforce Partnership, 3910 University Ave. San Diego, CA
Julie Benedict Community Room, 3rd Floor

AGENDA

Welcome

- Omar Passons
  - Call the meeting to order & welcome
  - Non-agenda public comment

Action Items

- Omar Passons
  - Item #1: Minutes of the January 23, 2017 Youth Council Meeting.....2
  - Item #2: Minutes of the March 27, 2017 Youth Council Meeting.....5
  - Item #3: PY 2017-2018 WIOA Youth Program Funding.....8

Information/Discussion Items

  - Item #4: WIOA Youth Network Performance.....11
  - Item #5: CONNECT2Careers.....19
  - Item #6: CONNECT2Careers STEAM.....24

Adjournment

- Next meeting – August 28, 2017– Location: SDWP, 3rd Floor

PUBLIC COMMENT: Members of the public may address the Youth and Young Adult Committee on issues on this agenda (three minutes per subject). To speak, submit a "Request to Speak" form prior to the meeting. In compliance with the Americans with Disabilities Act, the SDWP will provide accommodations to persons who require assistance. If you require assistance, please call (619) 228-2900.

Item # 1: Minutes of the January 23, 2017 Youth Council Meeting

Members Present

Alejandra Aceves	Rosa Ana Lozada	Louis Song
Erica Bouris	Sandra McBrayer	
Tinesia Conwright	Ruth Salcido	

Members Absent

Jared Aaker	Lorraine Fernandez	Rickey Laster

All reports, memoranda and letters contained in the agenda or distributed at the meeting shall by this reference become part of the original minutes.

The meeting was called to order by Omar Passions, at 3:30pm, at SDWP, with a quorum.

Public Comment

None

The following items were approved:

1-01/23/2017 - Item 1

Minutes of the August 29, 2016 Youth Council Meeting

Rosa Ana Lozada requested a correction, however, after review of the audio file the minutes are confirmed correct as written.

Motion, Seconded, Carried Unanimously (Salcido/Conwright)
Abstention - Passons

2-01/23/2017 - Item 2

Minutes of the October 24, 2016 Youth Council Meeting

Motion, Seconded, Carried Unanimously (Bouris/Aceves)
Abstention - Passons, Conwright

3-01/23/2017 - Item 3

YYAC Membership Update

Andy Hall introduced the item. Andy referenced Attachment A - the WDB Executive Committee notes from the committee restructure (pg.11).

Rosa Ana Lozada asked about initial appointment process on page 13. Andy noted the committee structure proposed by the Youth Council Governance Committee in 2016 is included on the item and the structure includes the current Youth committee members confirmed continued participation on the YYAC.

Omar Passions asked if any committee members recommended any changes to the seats proposed in the WDB Executive Committee notes.

Eric Bouris noted that the business slots should be employers aligned with youth workforce development and youth employment. She also asked that SDWP staff publicize a deadline regarding open slots. Omar seconded that proposal.

Members gave their interest in serving on a sub-group to review the committee guidelines, the application process, and the open applications to serve on the YYAC. The motion is to move forward with an ad-hoc committee.

Motion, Seconded, Carried Unanimously (Salcido/Lozada)

The following informational items were presented with comments noted:

4-01/23/2017 - Item 4 **SDWP Youth and Young Adult System Update**

Karmin began with the update on Business Services and information on the meetings with the WIOA providers BSR's. Karmin also talked about the Opportunity Youth study and announced the "Flip the Script" conference on April 17, 2017 to address the opportunity youth in San Diego.

Sandra McBrayer introduced the County Internship program. 39 out of 50 finished the program and the County committed to increase the slots to 100, and possibly a long internship period of 2-3 months. The City of San Diego is starting conversations on a similar internship program.

Alex Becker presented on Pay for Success. YYAC members asked for the specific retention window and SDWP staff will give concrete info at the next YYAC meeting. Members also asked to compare recidivism rate and what the goal to reduce it to is, as well as the potential cost savings. YYAC members also noted it would be helpful to define recidivism locally and compare that to other youth serving systems. Louis Song asked what the incentive is to do this. Alex noted the increased contract size and the opportunity to earn cost plus - driven by demonstrated savings to the government.

Amanda Cheyne introduced the C2C Collaborative - SDWP procured a consultant to work on the collaborative (YDO). The collaborative will host quarterly meetings with the goal to leverage resources and increase referrals between systems.

5-01/23/2017 - Item 5 **C2C Update**

Karmin introduced the item. C2C was able to increase funding in 2016 and met the employment goal of over 1,000. Erica asked how many youth of that placement number are WIOA youth? SDWP staff noted that 48 are WIOA youth. Sandy McBrayer asked why there were not more? Omar Passons asked for more data on why the proportions are off and Andy noted the

integration is possible in 2017 to increase those numbers. Omar asked how many of the job placements came out of the One San Diego 100 initiative and to distinguish the before and after picture of the impact of that initiative. The YYAC would also like to note which were paid internship vs. paid jobs and the differences in wages. Sandy McBrayer would also like to see geographical maps of where the youth come from.

6-01/23/2017 - Item 6 **WIOA Contract Transition Update**

Sara Fox introduced the item. The current contracts have been working with the youth for two months. Erica Bouris talked about successes and challenges in the IRC transition (from Urban League). One challenge was reaching some homeless follow-up youth. IRC has been in contact with 90% of active youth and about 70% of the follow-up youth. Access had similar issues - including youth and families that were dissatisfied with the prior participation. SDWP will continue to provide updates on the transition contracts. Omar asked for a summary to present to the WDB.

7-01/23/2017 - Item 7 **WIOA Youth Performance**

Sara Fox introduced this item. Sara discussed Attachment A and noted the two providers who are below the 80% threshold for enrollments. Those providers will be given a warming or corrective action letter.

A handout was provided on 1st quarter placement performance showing providers in good standing and those trending towards target.

Staff is open to hosting a performance work group to discuss the performance metrics and other reportable statistics and demographics.

8-01/23/2017 - Item 8 **Strategic Partnership in High Youth Unemployment Zones**

Tabled to next YYAC meeting.

Adjournment

The meeting was adjourned at 4:30pm.

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Corinne Rowin, Meeting Secretary

Item # 2: Minutes of the March 23, 2017 Youth Council Meeting

Members Present

Jared Aaker
Alejandra Aceves
Rosa Ana Lozada
Ruth Salcido

Members Absent

Erica Bouris
Tinesia Conwright
Lorraine Fernandez
Rickey Laster
Sandra McBrayer
Louis Song

All reports, memoranda and letters contained in the agenda or distributed at the meeting shall by this reference become part of the original minutes.

The meeting was called to order by Alejandra Aceves at 3:40pm at SDWP, without a quorum.

Non-Agenda Public Comment

None

The following items were approved:

1-03/27/2017 - Item 1 **Minutes of the January 23, 2017 Youth Council Meeting**

Due to lack of quorum, this item was tabled by Aceves to be addressed at the June 5, 2017 meeting.

The following informational items were presented with comments noted:

2-03/27/2017 - Item 2 **Corrective Action: Comprehensive Training Systems (CTS)**

Linda Blair-Forth, President of Comprehensive Training Systems (CTS), provided public comment describing efforts CTS is undergoing to address their monitoring findings and their corrective action status. Rosa Ana Lozada asked for more information regarding the corrective action.

Sara Fox noted that there have been extensive discussions between Blair-Forth, Amanda Cheyne, and Crystal Gunther after Cheyney and Gunther identified performance deficiencies and Simpson & Simpson's monitoring identified many programmatic and fiscal findings. Follow up on the part of Cheyney and Gunther discovered that some corrections had been made, but there were still additional corrections needed. Fox noted that CTS has until April 14, 2017 to close out all findings. Lozada asked about the level of support provided to contractors. Fox explained the support process.

Jared Aaker asked about the level of detail being provided to the Committee, particularly compared to prior instances of corrective action. Fox explained that this is in response to the Committee expressing a desire for more detail

in the past. Fox provided additional information regarding the level of support provided to contractors.

Lozada asked about the plan of action if findings are not closed out by April 14. Fox noted that Access, Inc. scored high enough on the RFP process to support youth enrolled in CTS should that happen. Gunther noted that 27 youth were enrolled in CTS' program at her last review, and that the contract obligation is 61.

3-03/27/2017 - Item 3 **CONNECT2Careers Collaborative**

Cheyney presented an overview of the C2C Collaborative's work with the Youth Development Office to increase collaboration between youth agencies — both those funded by SDWP and those not funded by SDWP — in order to better serve opportunity youth. Cheyney noted that initial meetings have been held in the Metro region. Cheyney shared that the 12 agencies in attendance at the first meeting expressed a desire to leverage SDWP's employment resources.

Lozada noted the value of collaborating with agencies indirectly related to workforce development to provide more resources to program participants.

Cheyney noted that there are plans to continue meetings of the Collaborative through June in Metro, and to observe options for additional regions in the future.

4-03/27/2017 - Item 4 **Pay for Performance (P4P) Service Provider Selection**

Alexander Becker introduced the item. Alex discussed the history of SDWP's work on the Pay for Performance project, including the consulting services grant provided by Third Sector Capital Partners. He discussed the difference between purely cost-reimbursement contracts and a Pay for Performance contract, which includes both a monthly fee and outcome-based payments. At this point in time, we are running a pilot with Third Sector's help to work with youth involved in the juvenile justice system. Becker discussed the selection process for providers and shared that Second Chance was the chosen partner.

Lozada thanked Becker for describing the rigorous selection process, and asked whether the youth would be currently in the justice system, historically in the justice system, or at risk of entering the justice system. Becker shared that youth would either be currently on probation field services or currently detained and within several weeks of entering probation field services. Lozada reminded the group of the diverse needs of the youth who would be served by the contract and the system-level challenges they may be facing.

Becker ended by noting that Third Sector Capital Partners was working on an economic impact model, to be shared at the May meeting, and is currently

obtaining data from probation. After this is attained, the project plans to begin implementation in July of 2017.

5-03/27/2017 - Item 5 **CONNECT2Careers Update**

Karmin Noar presented the item. Noar described the success of the March 18 advanced training event in partnership with Jordan Harrison of Reality Changers, and new employers entering the externship program. Noar also invited committee members to the end-of-program celebration on May 10.

Noar also described the success of the March Job and resource fair held by C2C, which had 357 youth and over 400 total individuals in attendance. C2C team members are working to follow up with youth.

Noar shared about a new video project C2C is working on in order to expand access to training opportunities.

Noar invited all in attendance to the Flip the Script youth summit on April 13, and noted that individuals or organizations who cannot afford the event fee should contact her for information about scholarships.

Adjournment

The meeting was adjourned at 4:30pm.

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Corinne Rowin, Meeting Secretary

Item # 3: PY 2017-2018 WIOA Youth Program Funding

RECOMMENDATION

Approve the following contract actions for PY 2017-2018 WIOA Youth Program Funding:

1. Out-of-School Programs;
2. Foster Care Programs; and
3. Follow-Up Contracts.

BACKGROUND

The recommended contract amounts are based upon projected WIOA Youth funding from the State of California Employment Development Department (EDD) for PY 2017-2018 and SDWP's approved geographic distribution of funds. The funding amounts are based on 4% reduction across the youth network from PY 2016-2017.

1) Funding Recommendation for Out-of-School Programs:

East Region ($668,736)	
Organization	**Amount**
Access	$440,736
International Rescue Committee	$228,000
South Region ($713,318)	
Organization	**Amount**
Access	$713,318
North Region ($1,292,889)	
Organization	**Amount**
Access	$441,600
Interfaith Community Services, Inc.	$437,972
YMCA of San Diego County	$413,317
Metro Region ($1,783,296)	
Organization	**Amount**
Able-Disabled Advocacy, Inc.	$489,600
Access	$441,600
San Diego Continuing Education, San Diego Community College District	$420,096
San Diego Second Chance	$432,000
Network Total	**$4,458,239**

Term of Procurement for Out of School Programs

The initial RFP procurement cycle started July 1, 2016 for qualified service providers for twelve (12) months with the option to extend contracts for four (4) additional one year periods contingent upon need, demonstrated performance, and availability of funds. The period of performance for the second year will begin July 1, 2017 and end June 30, 2018.

Contract Performance for Out of School Programs

All providers are in good standing as of 3rd quarter performance with the exception of San Diego Continuing Education-San Diego Community College District and YMCA of San Diego County. While

both service providers are on corrective action because they are below their enrollment targets, each provider's contract performance overall is in good standing and SDWP is confident they will meet corrective action requirements for next program year.

2) Funding Recommendation for Foster Care Programs:
In partnership with the County of San Diego, Health and Human Services Agency (County HHSA), SDWP funds South Bay Community Services and Access to provide educational and workforce services for foster youth through two programs:

a. Independent Living Skills (ILS) and Foster Youth Workforce Services (WIOA) Program - This program serves in-school and out-of-school current and former foster youth ages 16-24, helping transitioning youth and young adults graduate high-school, access post-secondary education and training, employment, and self-sufficiency. South Bay Community Services won the competitive procurement in 2017 to provide these services county-wide.

The County HHSA and SDWP began collaborating to issue a single joint Request for Proposals (RFP) to produce two contracts: A County HHSA contract for Independent Living Skills (Tier 1) and a SDWP contract for workforce services (Tier II). The County HHSA took the lead in the joint procurement for the ILS and WIOA Services, releasing a combined RFP December 2016. One or more contracts could be awarded to provide these services.

b. San Pasqual Academy (SPA) Program - Since 2001, SDWP has invested workforce funds in the SPA work-readiness program, a unique residential high-school program for in-school foster youth in San Diego county. Through work-readiness, case management, internships, job shadows, and other workforce services, Access serves 100 foster youth each year as they graduate high school, leave SPA, and work toward their next step on their career path.

County-Wide	
Organization	**Amount**
South Bay Community Services (ILS/WIOA)	$528,000
County-Wide	
Organization	**Amount**
Access (SPA)	$517,165
Network Total	**$1,045,165**

Term of Procurement for Foster Care Programs
The ILS/WIOA contract for qualified service provider for twelve (12) months with the option to extend contract for four (4) additional one year periods contingent upon need, demonstrated performance, and availability of funds. The period of performance for the first year will begin July 1, 2017 and end June 30, 2018. The SPA contract with Access is a sole source and does not have a specific end date.

Contract Performance for Foster Care Programs
All providers are in good standing as of 3rd quarter performance.

3) Funding Recommendation for Follow-Up Contracts:
SDWP has set aside funding for the youth provider network to make sure youth are supported and transitioned successfully to their next step in their career path during their 12 months of follow-up services in situations where contracts have ended. Access was not awarded the ILS/WIOA Program contract in the new procurement starting Program Year 2017-2018. The BIOCOM Introductory Life Science Experience contract was a pilot project with an end date of June 30, 2017.

Metro Region	
Organization	**Amount**
Access	$34,500
County-Wide	
Organization	**Amount**
BIOCOM, Inc.	$25,500
Network Total	**$60,000**

Methodology
SDWP staff used the methodology to allocate funding:

- Met with each provider to identify the number of youth who will need follow up services between July 1, 2017 and June 30, 2018;
- Based on provider discussions, allocated $750 for each youth needing follow-up services;
- Then worked with providers to estimate unspent funds from PY 16/17 currently under contract and applied these funds against the amount needed to provide services from steps one and two above; and
- Confirmed with youth providers that these amounts will be sufficient to support effective follow-up for remaining youth on their caseloads.

Contract Performance for Follow-Up Contracts
Access is in good standing as of 3rd quarter performance. BIOCOM is on corrective action due to not meeting the placement in employment or education measure.

Item # 4: WIOA Youth Network Performance

INFORMATION ITEM – NO ACTION REQUIRED

SDWP monitors performance of contracted Youth Service Providers (YSPs) throughout the year using data collected from CalJOBS. The following network totals are cumulative from July 1, 2016 - March 31, 2017 (Third Quarter):

Figure 1: Enrollments & Carry-In Youth
Target & Corrective Action: 80%

Program	Carry-In	Actual	Target	Rate
Out-of-School Programs	41	588	715	88.0%
Foster Youth Programs	151	91	264	91.7%
Introductory Life Sciences Experience (ILSE)	13	28	40	102.5%
Follow-Up Contracts	299			
Transition Contracts	100			

Figure 2: Placement in Education or Employment - 1st Quarter Follow-Up
Tracking Measure

Program	Actual	Included	Rate
Out-of-School Programs	7	15	46.7%
Foster Youth Programs	32	35	91.4%
Introductory Life Sciences Experience (ILSE)	4	5	80.0%
Follow-Up Contracts	111	190	58.4%
Transition Contracts	8	74	10.8%
Network Total	162	319	50.8%

Figure 3: Placement in Education or Employment - 2nd Quarter Follow-Up
Target: 77% Corrective Action: 72%

Program	Actual	Included	Rate
Out-of-School Programs	3	5	60.0%
Foster Youth Programs	14	18	77.8%
Introductory Life Sciences Experience (ILSE)	2	4	50.0%
Follow-Up Contracts	35	44	79.5%
Transition Contracts	10	49	20.4%
Network Total	64	120	53.3%

Figure 4: Credential Attainment - 2nd Quarter Follow-Up
Target: 65% Corrective Action: 60%

Program	Actual	Included	Rate
Out-of-School Programs	2	2	100%
Foster Youth Programs	8	8	100%
Introductory Life Sciences Experience (ILSE)	3	3	100%
Follow-Up Contracts	23	34	67.6%
Transition Contracts	12	43	27.9%
Network Total	48	90	53.3%

Figure 5: Measurable Skills Gain*
Tracking

Program	Actual	Included	Rate
Out-of-School Programs	34	280	12.1%
Foster Youth Programs	36	173	20.8%
Introductory Life Sciences Experience (ILSE)	22	31	71.0%
Follow-Up Contracts	71	207	34.3%
Transition Contracts	2	81	2.5%
Network Total	165	772	21.4%

*Note: Measurable Skills Gain is continuing to be defined by the State of California and SDWP is working with EDD to provide ongoing performance information to the YSP's.

PERFORMANCE METRICS

The following performance measures help SDWP assess the effectiveness of each provider:

- **Enrollments**: Number of youth served
- **Placement in Employment, Education, or Training**: Percentage of youth placed in post-secondary education, training, or employment
  - 1st quarter after exit (tracking measure)
  - 2nd quarter after exit (minimal contract goal is 72%)
  - 4th quarter after exit (minimal contract goal is 72%)
- **Credential Attainment**: Percent of youth who get a diploma, GED, certificate, or industry recognized credential.
  - 2nd quarter after exit (minimal contract goal is 60%)
- **Measurable Skills Gain**: Educational Functioning Level, Secondary Diploma/Equivalent, Transcript/Report Card, Training Milestone, or Skills Progression (tracking measure)

SDWP CONTRACT MANAGEMENT

SDWP will monitor the performance of the YSP's throughout the program year using:

- Data reporting from CalJOBS;
- Monitoring reports;
- Financial reports from SDWP's finance team; and
- Other program reporting requirements as specified in contract and/or requested by SDWP.

Corrective Action Process

The following outlines the progressive manner in which SDWP staff and YSP's will address performance deficiencies.

1. If an area of deficiency in contract compliance or performance is identified, SDWP will send a corrective action letter noting the area(s) of deficiency.
2. The YSP is required to provide a response to the SDWP within five (5) business days of the issuance of the corrective action letter and complete a corrective action plan.
3. It is the responsibility of the YSP to address and resolve performance and contract compliance issues. SDWP will work with the YSP to provide identified technical assistance and/or capacity building needs to ensure the delivery of high quality services to participants.
4. Once a corrective action letter has been issued, the deficiency will be reviewed by the Program Specialist, on a frequency selected by SDWP, to determine if the issue has been resolved by the end of the period specified in the Corrective Action Plan Template.
5. When/if SDWP staff have verified the corrective action plan has been carried out and the YSP has corrected the contract underperformance, SDWP staff will notify the YSP it is no longer on corrective action.
6. If the deficiency(ies) is not satisfactorily rectified, the YSP shall be subject to one or more of the following actions:
    1. The Corrective Action may be continued for an additional time period depending upon the circumstances of the deficiency and ability to resolve the issue promptly, as determined by the SDWP; or
    2. YSP's with outstanding or unresolved Corrective Action Plans may face one or more of the following consequences:
        - YSP's may not be considered for continued funding, or an extension of their contract from SDWP;
        - YSP's may be subject to a de-obligation of funds;
        - YSP's may be considered ineligible for funding in future procurements, for a specified time period, from SDWP; and/or
        - YSP's may be subject to a termination of contract.
7. If it is determined that a de-obligation of funds or a termination of contract is warranted, this recommendation will be brought forward at an action item to SDWP's board and relevant committee(s). Written notification will be sent to the YSP's Signature Authority informing them of such action.

ATTACHMENTS

Attachment A: Individual Youth Service Provider 3rd Quarter Performance Reports
Attachment B: Youth Network Demographics Report
Attachment C: Janay White Success Story

Individual Youth Service Provider Performance Reports

Cumulative: July 1, 2016 - March 31, 2017

YSP	Region	Enrollments	1st Quarter Placement	2nd Quarter Placement	2nd Quarter Attainment	Measurable Skills Gain
Able-Disabled Advocacy	Metro	(45/55) 81.8%	N/A	N/A	N/A	(0/41) 0%
Access		(108/100) 108.0%	(4/4) 100.0%	(1/1) 100.0%	(1/1) 100.0%	(4/37) 10.8%
San Diego Continuing Education		(27/35) 77.1%	N/A	N/A	N/A	(0/18) 0%
Second Chance		(50/60) 83.3%	(0/4) 0%	N/A	N/A	(12/31) 38.7%
Access	North	(72/90) 80.0%	N/A	N/A	N/A	(4/26) 8.1%
Interfaith Community Services		(46/50) 92.0%	(0/1) 0%	N/A	N/A	(0/19) 0%
YMCA of San Diego County		(43/60) 71.7%	(0/2) 0%	N/A	N/A	(1/17) 5.9%
Access	South	(77/85) 90.6%	N/A	N/A	N/A	(1/24) 4.2%
Comprehensive Training Systems		(33/40) 82.5%	(1/2) 50%	(0/2) 0%	N/A	(4/26) 15.4%
Access	East	(68/100) 90.0%	(2/2) 100%	(2/2) 100%	(1/1) 100%	(8/37) 21.6%
International Rescue Committee		(38/40) 95.0%	N/A	N/A	N/A	(0/4) 0%
Access - ILS	Countywide	(62/75) 82.7%	(4/4) 100%	(1/1) 100%	N/A	(5/37) 13.5%
Access - SPA		(90/105) 85.7%	(2/2) 100%	(2/2) 100%	(2/2) 100%	(12/85) 14.1%
South Bay Community Services - ILS		(90/84) 107.1%	(26/29) 89.7%	(11/15) 73.3%	(6/6) 100%	(19/51) 37.3%
***Biocom (Pilot Program)**	Countywide	(41/40) 102.5%	(4/5) 80.0%	(2/4) 50.0%	(3/3) 100%	(22/31) 71.0%

*Cumulative October 1, 2015 - March 31, 2017

Follow-Up Contracts
Cumulative: July 1, 2016 - March 31, 2017

YSP	Region	1st Quarter Placement	2nd Quarter Placement	2nd Quarter Attainment	Measurable Skills Gain
Escondido Education Compact (ISY)	North	(3/5) 60.0%	N/A	N/A	(3/10) 30.0%
Escondido Education Compact (R&R)		(4/5) 80.0%	(4/4) 100.0%	(2/3) 66.7%	(1/6) 16.7%
Escondido Education Compact (OSY)		(4/4) 100.0%	(2/2) 100.0%	(2/2) 100.0%	(1/5) 20.0%
Grossmont Union HS District (ISY)	East	(4/10) 40.0%	(6/9) 66.7%	(5/9) 55.6%	(5/31) 16.1%
International Rescue Committee (OSY)	Metro	(19/51) 37.3%	(2/2) 100.0%	N/A	(0/1) 0%
International Rescue Committee (OSY)		(23/40) 57.5%	N/A	N/A	(54/99) 54.5%
SD County Office of Education (R&R)		(24/29) 82.8%	(12/16) 75.0%	(7/13) 53.8%	(2/20) 10.0%
South Bay Community Services (R&R)	South	(12/21) 57.1%	(6/7) 85.7%	(3/3) 100.0%	(2/16) 12.5%
South Bay Community Services (ISY)		(11/17) 64.7%	(3/4) 75.0%	(4/4) 100.0%	(1/17) 5.9%
YMCA of San Diego County (OSY)	Metro	(7/8) 87.5%	N/A	N/A	(2/2) 100.0%

Transition Contracts
Cumulative: July 1, 2016 - March 31, 2017

YSP	Region	1st Quarter Placement	2nd Quarter Placement	2nd Quarter Attainment	Measurable Skills Gain
International Rescue Committee (Urban League Transition)	Metro	(7/54) 13.0%	(10/39) 25.6%	(12/33) 36.4%	(1/54) 1.9%
Access (Turning the Hearts Transition)	South	(1/20) 5.0%	(0/10) 0%	(0/10) 0%	(1/27) 3.7%

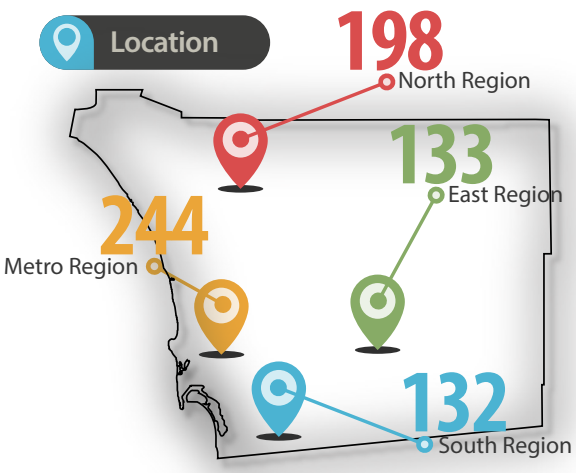
PY17 - Quarter 3

WIOA Youth Demographics

707 Enrollments

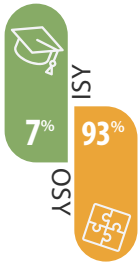
Demographics are collected in CalJOBS during enrollment in the program. The 707 enrollments include new participants from July 1, 2016 - March 31, 2017

Location



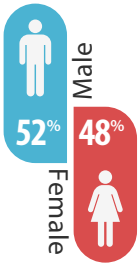
School Status

51 are in-school
656 are out-of-school

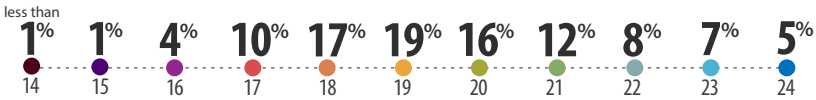


Gender

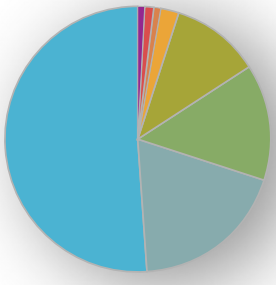
368 are male
339 are female



Age



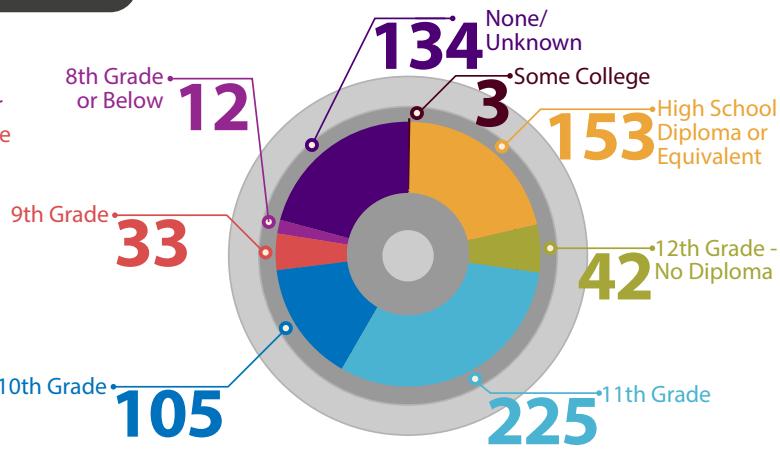
Race/Ethnicity



- <1% Hawaiian/Other Pacific Islander
- <1% American Indian/Alaskan Native
- 1% Asian
- 2% Multi Racial
- 11% African American/Black
- 14% White
- 19% Did not answer
- 51% Hispanic

Education

Highest grade reached at enrollment



*Barriers to Employment

**Low Income
678

On Public Assistance
123

Lives in a High Poverty Area
90

Unemployed
620

Pregnant or Parenting
80

Youth with Disability
75

Current or former Foster Youth
123

Homeless
36

Current or history of Substance Abuse
25

Offender
53

Gang Involved
89

High School Dropout
437

Basic Skills Deficient
424

English Language Learner
87

Refugee
62

= ten young adults

*Although only one barrier is required for eligibility, each youth enrolled can report having multiple barriers to employment
**Not all barriers to employment require proof of low income status

JANAY WHITE
Out-of-School Youth

Organization: International Rescue Committee

Region: Metro

Program Name: Connect2Work

What unique challenge(s) was the participant facing prior to entering your program?

The student started the Connect2Work program having dropped out of high school. The client did not have the money or means to obtain a birth certificate which also prevented her from obtaining her California ID. Furthermore, the participant had no work experience and was not prepared to enter the workforce.

How did they hear about your program?

"The IRC used to send papers to my house and I started the work readiness training with Ms. Kerry. After I start keeping in touch with everyone at the office."

How was the participant impacted by your program (e.g., what types of training did they receive, what did they learn from the program, what did they like the best)?

The participant has taken advantage of many of the different activities and trainings offered by IRC including work readiness training and career and college exploration days. The client really enjoyed the interview prep and internship experience.

What is the participant doing now?

The participant has completed work readiness training, finished her internship, and re-enrolled in adult education classes. The client also obtained her birth certificate and California ID which allowed her to start a job as restaurant staff at University of San Diego.

What are their goals/plans for the future in their education and career pathway?

"I want to go to college for something in child development. I want to either be a counselor or maybe a teacher. I am also interested in doing make-up and doing hair."

Can they offer any takeaways or advice from working with this program?

"Be patient with it! You might not get everything right from the start. Don't give up on yourself and keep trying. If you are patient and hardworking you will reach your goals. I started the program without a birth certificate, California ID, job experience, and I had dropped out of school. Now I have my birth certificate, ID, job, and I re-enrolled in school. I am currently a chef at the University of San Diego in the student dining area."

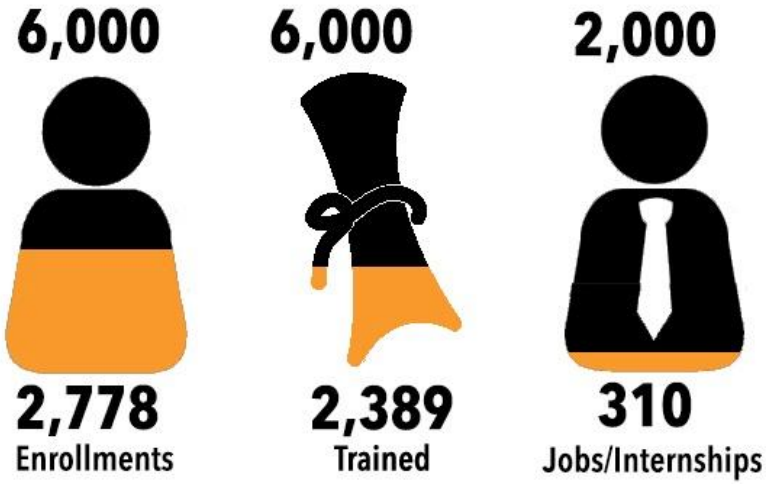
Additional comments:

"I just want to say thank you for everything. This program has offered me so many opportunities. I am doing everything I hoped I would be doing!"

Item # 5: CONNECT2Careers

INFORMATION ITEM – NO ACTION REQUIRED
Below is a summary of CONNECT2Careers program updates.

Progress Report: The below charts represent C2C's progress towards our goals for the 2017 calendar year.



Employers: The C2C Business Services team has been hard at work developing new employer relationships to broaden the range of career pathways available to youth participants. The following are some employers who committed to hiring youth for the first time in April and May:

- Boudin Bakery
- Dunkin' Donuts
- Home of Guiding Hands
- Jimbo's
- Johnson-Matthey
- Museum of Man
- National City Chamber of Commerce
- New Children's Museum
- Pizza Hut
- Residence Inn
- Smart & Final

Partnerships: Throughout the past year, the C2C team has been working to develop partnerships with community-based organizations whose existing internship programs need work-readiness and placement support. This allows us to increase our reach throughout the City and County, and to better support youth by partnering with programs and services with which they already engage. Some examples of partnerships which have already been in place and which are developing include:

- County of San Diego CalFresh
- Jacobs Center for Neighborhood Innovation
- Monarch School CTE

We have also been working to deepen our interactions with the schools and community-based organizations who host C2C training opportunities throughout the year. A list of such organizations may be found in Attachment A.

School Break Externship Program: On May 10, we honored the externs and employers at a celebration at the San Diego Central Library. The following employers participated in the Spring Break externship cohort:

New Employers	Returning Employers
• BioLabs	• Central San Diego Black Chamber of Commerce
• California Department of Rehabilitation	• Downtown Public Library Career Center
• San Diego Tourism Authority	• Jewish Family Services
• San Diego Workforce Partnership	• Metro Career Center
• IDW Publishing	• Public Consulting Group
• Media Arts Center San Diego	• MAAC
• RISE San Diego	• South Metro Career Center
• State Council on Developmental Disabilities	• Ocean Discovery Institute
• T3W	• San Ysidro Chamber of Commerce
• Coast Personnel Services (Formerly Workforce Strategies, Inc.)	• San Diego Chamber of Commerce
• San Diego Zoo	• Ruben H. Fleet Center

Live Well San Diego County Internship Program: On May 19, C2C received 115 applications for the Live Well San Diego County Internship Program. 90 young adults will be placed in eight-week long, paid internships within County of San Diego Departments. The internship will begin on Friday, June 23, 2017. The following County departments are participating in this summer's internship program:

- Agriculture, Weights & Measures
- Air Pollution Control
- Assessor, Recorder, County Clerk
- County Library
- County Treasurer
- Department of Child Support Services
- Department of Animal Services
- Department of Environmental Health
- Department of General Services
- Department of Human Resources
- Department of Parks & Recreation
- Department of Public Works
- Fire Authority
- Health and Human Services Agency
- Office of Emergency Services
- Planning & Development Services
- Probation Department
- Public Defender

C2C Workshop Hosts

Schools	Community-Based Organizations
Abraxas EXPO Language Arts Program	Access Inc.
Alliant University	arc @ James Madison High School
Altus Charter School	Barrio Logan College Institute
Audeo Charter School	Big Brothers Big Sisters of San Diego
Castle Park High School	Blue Heart Foundation
Choice Community School	City Heights Recreation Center
Clairemont High School	Crown Heights Resource Center
College2Careers Program	East County Career Center
CTEC Community School	Encanto Boys & Girls Club
E3 Civic High School	Escondido Promenade
East Village High School	George L. Stevens Senior Center
El Camino High School	Housing on Merit
Granite Hills High School	Jacobs Center for Neighborhood Innovation
Grossmont College	MAAC Carlsbad
Grossmont Union High School District	MAAC Mercado
Helix High School	MAAC San Martin STEP Center
Hilltop High School	MAAC Youthbuild
Hoover High School	Malcom X Library
Kearny High School	Mary Hollis Clark Conference Center
Laurel Preparatory Academy	Mid-City Gymnasium
Lincoln High School	National Conflict Resolution Center
McPhatter Community School	New Assurance Baptist Church
Mira Mesa High School	North County Coastal Career Center
Miramar College	North County Inland Career Center
Mission Bay High School	Ocean Discovery Institute
Morse High School	Otay Ranch Learning Center
Nativity Prep Academy	Palomar Family YMCA
New Dawn High School	Port of San Diego
O'Farrell Charter School	Rancho Peñasquitos Library
Oceanside High School	San Diego Concourse
Otay Ranch High School	San Diego Housing Commission (SDHC)
Ramona High School	SDHC Achievement Academy
Rancho Bernardo High School	San Diego Job Corps
San Diego City College	San Diego Metro Career Center
San Diego Education & Cultural Complex	San Diego Zoo
San Diego Mesa College	San Ysidro Library
San Marcos High School	SAY San Diego
Santana High School	SDCOE - Momentum Learning
Serra High School	
SIATech	

Schools	Community-Based Organizations
South County Blended Tech	SDG&E Energy Innovation Center
Southwestern College	Skyline Recreation Center
Sweetwater Union High School District	South County Career Center
The Charter School of San Diego	Spring Valley East Community Center
The Preuss School	STAR Pal
Thurgood Marshall School	Steps to Success
Transition Partnership Program at Sweetwater Union High School District	SUHI Foundation
University of California, San Diego	SYHC Adult Day Health Center
University of San Diego	The Meadows Apartment Homes
Will C. Crawford High School	Town and Country Resort & Convention Center
	Urban Corps of San Diego County
	Urban League of San Diego County
	Xcite Steps
	YALLA
	YMCA of SD County Team Headquarters
	YMCA Youth & Family Services Community Center
	Youth Campaigns

Training and short-term work experiences give high schooler 'whole new perspective'

Published at c2csd.org on May 30, 2017

Luis Escobar was a high school junior when he learned about CONNECT2Careers (C2C) through the program's partnership with Big Futures, a career planning component to Big Brothers Big Sisters' mentorship program, and the City of San Diego's summer mentoring program. Luis wanted to gain real-world work experience and ease himself into the job market, so he took C2C's My First Job class, a 15-hour soft skills and work-readiness course.

"It is intimidating to see such a large world out there, [but the course] really helped me build confidence in my future," said Luis. "It gave me the skills to be successful in the real world […] preparing me for the chance to find jobs I had never heard of before."

After taking the My First Job course, Luis was invited to apply for C2C's School Break Externship program. He was selected for a winter break work experience with the City of San Diego Mayor's Office and a spring break work experience with IDW Publishing, an award-winning publisher of graphic novels, comic books and trade paperbacks. During his experience with IDW Publishing, Luis worked with IDW's Digital Services department. There he learned about the process it takes to develop a comic book and was asked to test a selection of video games IDW will be releasing in the near future.

Luis told us his life "has a whole new perspective" after these two work experiences. "These jobs have opened my eyes to the many opportunities in the real world. I can adapt and be well-equipped for anything life has to throw at me. I am more mature and more capable. […] I feel experienced and that I can achieve anything I set my mind to do. [C2C has] opened the doors to future opportunities for me."

"I want to thank C2C for the once-in-a-lifetime chance to work for organizations that truly make a difference in the world," Luis told us. "They showed me that truly anything is possible out in the 'real world.' Any dream is achievable with passion, heart, and the will to work until it is no longer a thought but a reality."

If you'd like to find training and work opportunities like Luis did, visit c2csd.org/youth to register and begin your job search today.

Item # 6: CONNECT2Careers STEAM

INFORMATION ITEM – NO ACTION REQUIRED

Below is a summary of CONNECT2Careers STEAM program updates.

Life Sciences Summer Institute: The C2C STEAM team has completed eligibility screening and student hiring for the 2017 cohort. We have placed 44 students in 8 companies, and the Boot Camp will occur the week of June 19th at Miramar and Grossmont Colleges. We are still recruiting students from last year's cohort for additional internships. Below is a list of the current internship hosts as well as companies who have expressed interest in hiring a student this summer:

- Salk Institute for Biological Sciences
- Scripps Research Institute
- UCSD Extension
- UCSD - Dorota Skowronska-Krawczyk Lab
- BioLabs
- Scripps Institute of Oceanography
- Lab Fellows
- Buster Biofuels
- Grossmont-Cuyamaca College
- Sanford Burnham Prebys Medical Discovery Institute
- iAssay
- Triton Therapeutics
- Southwest Fisheries Science Center (NOAA)

Amgen Biotech Experience Teacher Program: SDWP closed the application submission for the ABE Teacher Program on May 5th, and accepted 17 teachers for the 2017 cohort. The Boot Camp will take place from July 11th – 19th. Amgen also renewed their funding through 2020.

U.S. News STEM Solutions Conference: U.S. News hosted their annual STEM Solutions Conference in San Diego from May 24th – 26th. SDWP was a sponsor for the conference, and Peter Callstrom spoke at the keynote session, highlighting LSSI and SDWP's role in cultivating the regional STEAM workforce. He also moderated a panel on the future workforce. During his keynote speech, Peter shared the story of one of our former participants, Andrea Villanueva, who worked at BioLabs conducting research on identifying cancerous cells. Andrea attended the conference and provided an overview of her experience:

"My experience at the STEM Solutions Conference was incredible! The speeches were so interesting and engaging; I felt that

I learned a lot. It was an honor to be able to attend alongside with so many fantastic people who have made such great contributions to the STEM community, such as Ellen Ochoa! It was great to get to network with people, and give thanks to Peter for giving me a shout out during his keynote speech! There were many memorable moments for me, one of them being the STEM Leadership Hall of Fame panel. It was inspiring to see where their love for STEM came from and how they nourished it, as well as hearing their views on the world today. I'm thankful to have been able to attend and will be an event I cherish in my STEM career!"

BIO Talent Connect: BioSpace, an international Biology workforce conference, is coming to San Diego in June and as part of their programming are hosting a free hiring event for emerging life sciences professionals, called BIO Talent Connect. They are looking for individuals with a 4-year life sciences degree OR a community college biotech degree. Here are the event details:

Where: San Diego Convention Center
When: June 22, 2017
2 pm – 6:30 pm

NOTE: you do not need to be a conference attendee to attend the hiring event.