

**SAN DIEGO
WORKFORCE
PARTNERSHIP®**

MEETING OF THE ADULT PROGRAMS COMMITTEE

date Thursday, June 20, 2013

time 8:00 a.m. – 10:00 a.m.

place San Diego Workforce Partnership
Julie Benedict Community Room, 3rd Floor
3910 University Ave.
San Diego, CA 92105

*Mission Statement:
Provide oversight and direction to
the One-Stop Career Center System
and ensure a seamless delivery that
enhances customer choice, access to
services and improves outcomes for
individuals seeking assistance.[...]*

AGENDA

CALL TO ORDER AND NOTE OF ATTENDANCE

PUBLIC COMMENT: members of the public shall have the opportunity to address the Youth Council only on issues on this agenda. Time allotted to each speaker is determined by the Chairman; however, comments are generally limited to no more than three (3) minutes total per subject regardless of the number of those wishing to speak. Anyone desiring to address the Board under “Public Comment” must submit a “Request to Speak” form prior to the meeting.

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Next Funded Partner Site Visit: 7/25/2013

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Item #1: Minutes of the 4/25/2013 Adult Programs Committee Meeting

Members Present

| | | |
|---------------|---------------------------|------------------|
| Judy Lawton | Cathy Scavone | Josh Shapiro |
| Chaz Compton | Trevor Blair | Linda Kavanagh |
| Annie Taamilo | Doug Perkins | Stephanie Murphy |
| Jose Cruz | Rebecca Aguilera-Gardiner | Lorraine Collins |

Members Absent

| | | |
|-----------------|----------------|--------------|
| Bill Riedy | Joe Mackey | Wendy Evers |
| Brenda Turner | Kerry Baird | Robert Louen |
| Carol Van Horst | Patricia Lopez | Shaina Gross |
| Dora Mendivil | Scott Robinson | |
| Ed Hidalgo | Walter Lam | |

All reports, memoranda and letters contained in the agenda or distributed at the meeting shall by this reference become part of the original minutes.

The meeting was called to order by Judy Lawton, at 8:05 a.m., at SDWP, with no quorum present.

The following items were approved with comments noted:

1-04/25/2013 - Item 4 **One Stop Career Center Network Performance Summary for Period Ending March 31, 2013**

J. Collins reviewed the agenda item.

2-04/25/2013 - Item 5 **Occupational Training Services On-the-Job Training Program Summary for Period Ending March 31, 2013**

M. Nanzer provided an update on OTS’s performance to date. The One Stops have training funds that can be accessed for OJTs, Customized Training, and Individual Training Accounts (ITAs) that can be used to serve the veteran and recently incarcerated population. OTS has not done OJT’s with this population in the past, and underestimated the difficulty/barriers this population faces.

Public Comment

Cecile Cowan, OTS – OTS collaborated with veterans programs, homeless organizations, the San Diego Housing Commission, peace officers, Donovan Institution, Re-entry Roundtable, and the justice system. Cowan stated “the population that we’re dealing with can’t stay on the job. We aren’t equipped to be the kind of counselors that they really need. We would get commitments from employers, but the participants could not or would not commit to staying on the job.”

4-04/25/2013 - Item 1 **Minutes from the 2/21/13 Adult Program Committee Meeting**

Meeting notes were reviewed and approved with no changes.

Disposition: The Committee did not have quorum, but those present approved the minutes.

5-04/25/2013 - Item 2 **Approval of Providers/Programs for Eligible Training Provider List**

That the Adult Programs Committee (Committee) recommend to the Workforce Investment Board (WIB) approval of ten (10) new programs that meet the requirements of the Employment Development Department Workforce Investment Directive [#WIAD06-15](#) for inclusion on the Eligible Training Provider List (ETPL).

Disposition: The Committee did not have quorum, but those present agreed to recommend the item move forward to the Workforce Investment Board (WIB) for approval.

DISCUSSION

Blue Star Learning –Are all of the courses listed required to obtain the Occupational Computer Support Specialists certificate? There are multiple courses within the \$5,000 package that will earn successful completers an Occupational Computer Support Specialist certificate.

6-04/25/2013 - Item 03 **Contract Action One Stop Career Center Network for Program Year 2013-2014**

J. Collins reviewed the agenda item. Due to sequestration SDWP will release 25% of the above total WIA allocation to the One-Stop Network for the first quarter (July 1, 2013 through September 30, 2013). The remaining 75% of the total WIA allocation will be released to the One-Stop Network for the remaining three quarters (October 1, 2013 through June 30, 2014.)

Public Comment

Phyllis Ruth, Grossmont Union High School District provided an update on the progress on their contract.

Gary Schwartzwald, Grossmont Union High School District thanked the San Diego Workforce Partnership, East County Career Center staff and the Committee for their technical support.

7-04/25/2013 - Item 8 **Health Profession Opportunity Grant On-Call Cohort Based Healthcare Training Solicitation of Interest**

C. Perry reviewed the agenda item

8-04/25/2013 - *Item 10* **Five Year Strategic Plan**

C. Perry reviewed the agenda item.

9-04/25/2013 - *Item 11* **Platform to Employment Update**

M. Nanzer reviewed the agenda item.

DISCUSSION

SDWP is researching options for sustaining additional cohorts going forward. The media blast about extending the application deadline resulted in more people applying for the program. Career Center staff will be working to identify placement opportunities for successful graduates.

General Discussion

Funded Partner Site Visit – J. Lawton encouraged the Committee to attend the upcoming Funded Partner Site visit in May.

Brief updates – The Adhoc ETPL Advisory Workgroup met, their recommendations will be presented at the June Adult Programs Committee meeting.

OJT RFP – This RFP was pulled due to sequestration, if SDWP receives level funding we will try to put the RFP back out. We will know what our allocations are by mid-May. The Green Jobs Study was also cancelled. Two other RFPs were issued: Research on Veterans, and In-demand Job Report. The Committee suggested that SDWP utilize the Newsletter to communicate what's going on with sequestration to the general public.

Adjournment

The meeting was adjourned at 9:15 a.m.

Rebecca Bianconi, Meeting Secretary

Item #2: Approval of Providers/Programs for Eligible Training Provider List

DATE: June 3, 2013 **RE:** June 20, 2013 Meeting
TO: Adult Programs Committee
FROM: Mark Nanzer, Director
Adult Programs Team

RECOMMENDATION(S)

That the APC recommend to the WIB approval of seventy four (74) new programs that meet the requirements of the Employment Development Department Workforce Investment Directive [#WIAD06-15](#) for inclusion on the Eligible Training Provider List (ETPL).

BACKGROUND

Pursuant to the Workforce Investment Act legislation, the WIB and San Diego Consortium Policy Board approve training providers and programs for inclusion on the ETPL.

The requested additions to the ETPL are as follows:

New Provider- New Programs

1. Sweetwater Union High School District (SUHSD)- thirty four (34) new training programs at three (3) new locations
2. Alliant International University – six (6) new training programs at one (1) new location

Existing Providers – New Programs

3. Linda Beauty School - one (1) new training program
4. Blue Star Learning - seventeen (17) new training programs
5. Mira Costa College - five (5) new training programs
6. Cal State San Marcos - eleven (11) new training programs

The recommended new programs and providers have met all of the selection criteria.

ATTACHMENTS

Attachment A: Supporting Occupational Labor Market Data
Attachment B: ETPL Report Card - Existing Providers

Supporting Occupational Labor Market Data

| Training Provider | Training Program | Training Cost | Occupational Title | Average Annual Job Openings (1) | Median Hourly Earnings (2) |
|----------------------------------|-------------------------------------------------------|---------------|-----------------------------------------------|---------------------------------|----------------------------|
| Alliant International University | Healthcare Information Technology (HIT) User Training | \$1,000 | Medical Records and Health Info Tech. | 78 | \$17.71 |
| | Technology - Mediated Training Development | \$1,000 | Training and Development Specialists | 87 | \$30.12 |
| | HIPAA Security and Risk Assessment Analyst | \$1,000 | Medical and Health Services Managers | 120 | \$49.43 |
| | Information Systems and Technology Analyst | \$1,000 | Computer Systems Analysts | 160 | \$39.78 |
| | Database and Data Analytics | \$1,000 | Database Administrators | 52 | \$36.29 |
| | SAP in End-User Training | \$1,000 | Business and Financial Operations Occupations | 2857 | \$31.19 |
| SUHSD/ Chula Vista Adult School | Accounting | \$110 | Accountants and Auditors | 366 | \$31.90 |
| | Building Maintenance and Repair | \$90 | Maintenance and Repair Workers, General | 377 | \$16.42 |
| | Residential/Commercial Construction Academy | \$90 | Construction Carpenters | 201 | \$19.80 |
| | School Bus Driver | \$20 | Bus Drivers, School | 74 | \$19.27 |

| | | | | | |
|---------------------------------|--------------------------------------------------|-------|----------------------------------------------|-----|---------|
| SUHSD/ Chula Vista Adult School | Certified Nursing Assistant and Home Health Aide | \$235 | Home Health Aides | 390 | \$10.66 |
| | Computer Applications - Microsoft Office 2010 | \$140 | Computer Operators | 6 | \$21.17 |
| | Culinary Arts - Professional Chef | \$170 | Chefs and Head Cooks | 39 | \$23.57 |
| | Flooring Installation | \$90 | Carpet Installers | 16 | \$16.61 |
| | Medical Assistant - Administrative | \$145 | Medical Assistants | 335 | \$15.23 |
| | Multimedia Design for Print & Web | \$120 | Multi-Media Artists and Animators | 24 | \$21.27 |
| | Office Administrative Assistant | \$120 | Office Clerks, General | 991 | \$14.15 |
| | Real Estate Salesperson License Preparation | \$170 | Real Estate Sales Agents | 217 | \$14.28 |
| SUHSD/ Montgomery Adult School | Accounting | \$110 | Accountants and Auditors | 366 | \$31.90 |
| | Introduction to Automotive Technology | \$140 | Automotive Service Technicians and Mechanics | 163 | \$17.73 |
| | Child Development | \$210 | Preschool Teachers, Except Special Education | 193 | \$14.58 |
| | Computer Applications - Microsoft Office 2010 | \$140 | Computer Operators | 6 | \$21.17 |

| | | | | | |
|-----------------------------------|--------------------------------------------------|-------|------------------------------------------|-----|---------|
| SUHSD/Montgomery Adult School | Computer Repair Technician | \$70 | Computer Specialists, All Other | 60 | \$41.24 |
| | Culinary Arts - Professional Baking/Pastry Chef | \$165 | Bakers | 70 | \$10.41 |
| | Floral Design | \$65 | Floral Designers | 13 | \$10.25 |
| | Interpreter - American Sign Language | \$20 | Interpreters and Translators | 70 | \$20.85 |
| | Pharmacy Technician | \$20 | Pharmacy Technician | 108 | \$18.28 |
| | Security Officer | \$20 | Security Guards | 429 | \$11.81 |
| | Welding | \$320 | Welders, Cutters, Solderers, and Brazers | 71 | \$19.66 |
| SUHSD/ National City Adult School | Certified Nursing Assistant and Home Health Aide | \$235 | Nursing Aides, Orderlies, and Attendants | 498 | \$12.31 |
| | Cisco Academy CCNA/CCNT | \$70 | Computer Specialists, All Other | 60 | \$41.24 |
| | Computer Applications - Microsoft Office 2010 | \$140 | Computer Operators | 6 | \$21.17 |
| | Culinary Arts - Professional Baking/Pastry Chef | \$165 | Bakers | 70 | \$10.41 |
| | Medical Assistant - Clinical | \$170 | Medical Assistants | 335 | \$15.23 |

| | | | | | |
|-----------------------------------|-------------------------------------------------|---------|---------------------------------------------|-----|---------|
| SUHSD/ National City Adult School | Office Administrative Assistant | \$120 | Office Clerks, General | 991 | \$14.15 |
| | Welding | \$320 | Welders, Cutters, Solderers, and Brazers | 71 | \$19.66 |
| SUHSD/ San Ysidro Adult School | Computer Applications - Microsoft Office 2010 | \$140 | Computer Operators | 6 | \$21.17 |
| | Culinary Arts - Professional Baking/Pastry Chef | \$165 | Bakers | 70 | \$10.41 |
| | Medical Assistant - Administrative | \$145 | Medical Assistants | 335 | \$15.23 |
| | Medical Assistant - Clinical | \$170 | Medical Assistants | 335 | \$15.23 |
| Linda Beauty School | Esthetician | \$2,835 | Skincare Specialist | 28 | \$13.99 |
| Blue Star Learning | Microsoft Certified Applications (MCAS) | \$5,000 | Computer Support Specialists | 226 | \$22.72 |
| | Microsoft Office Specialist (MOS) | \$5,000 | Computer Support Specialists | 226 | \$22.72 |
| | Comptia Network+ | \$5,000 | Computer Support Specialists | 226 | \$22.72 |
| | Comptia Security+ | \$5,000 | Computer Support Specialists | 226 | \$22.72 |
| | CHFI | \$5,000 | Network and Computer Systems Administrators | 144 | \$36.09 |

| | | | | | |
|--------------------|----------------------------------------------------------|----------|---------------------------------------------|-----|---------|
| Blue Star Learning | CISSP | \$5,000 | Computer Systems Analysts | 133 | \$38.22 |
| | CCNA | \$5,000 | Network and Computer Systems Administrators | 92 | \$34.45 |
| | Microsoft Junior Server Administrator | \$5,000 | Network and Computer Systems Administrators | 92 | \$34.45 |
| | CompTIA Linux | \$5,000 | Computer Support Specialists | 226 | \$22.80 |
| | Project Certifications | \$5,000 | Computer Support Specialists | 226 | \$22.80 |
| | Autocad | \$5,000 | Computer Support Specialists | 226 | \$22.80 |
| | Admin SQL Server/Windows Server Network | \$10,000 | Computer Programmers | 119 | \$35.93 |
| | Imp Database SQL Server/Windows Server Network | \$10,000 | Computer Programmers | 119 | \$35.93 |
| | iNet + Professional, IT Fundamentals, Mastering VBScript | \$10,000 | Computer Support Specialist | 226 | \$22.80 |
| | Managing Windows Network Environment/SQL Server Database | \$10,000 | Database Administrators | 52 | \$36.29 |
| | Oracle Database Administration/dBase Web Development | \$10,000 | Database Administrators | 52 | \$36.29 |
| | Admin Active Directory, Design and Implementation | \$10,000 | Computer Support Specialist | 226 | \$22.80 |

| | | | | | |
|----------------------|-----------------------------------------------------------|---------|----------------------------------------------|-----|---------|
| Mira Costa College | Scuba Diving Instructor | \$5,500 | Commercial Divers | 2 | \$29.01 |
| | Manufacturing Machinest Technology | \$5,000 | Machinest | 96 | \$19.45 |
| | Casino Dealer Training Program | \$3,000 | Gaming Dealers | 82 | \$9.15 |
| | Veterinary Assistant Training | \$980 | Veterinary Assistnat/ Tech | 46 | \$12.20 |
| | Optical Assistant | \$1,500 | Opical Assistant/ Tech | 46 | \$12.20 |
| Cal State San Marcos | Auto CAD | \$2,945 | Mechanical Drafters | 19 | \$25.03 |
| | Certified Electronic Health Records w/ Medical Billing | \$4,990 | Medical Records and Health Info Tech. | 78 | \$17.71 |
| | Certified Electronic Health Records Specialist | \$2,145 | Medical Records and Health Info Tech. | 78 | \$17.71 |
| | CIW Web Design Specialist | \$4,439 | Web Developers | 97 | \$35.20 |
| | A+ and Network + | \$2,840 | Network & Computer Systems Administrators | 144 | \$36.09 |
| | A+, Network+, Security+, CCNA and CCNP | \$4,740 | Computer and User Support Specialist | 226 | \$22.80 |
| | A+, Network+, CCNA | \$3,940 | Network & Computer Systems Administrators | 144 | \$36.09 |

| | | | | | |
|----------------------|----------------------------------------------|---------|-------------------------------------------|-----|---------|
| Cal State San Marcos | A+, Network, Security + and MCITP | \$4,635 | Network & Computer Systems Administrators | 144 | \$36.09 |
| | A+/Net+/Security+ | \$3,490 | Computer and User Support Specialist | 226 | \$22.80 |
| | Cisco CCNA and CCNP | \$4,975 | Computer Information Systems Manager | 96 | \$61.46 |
| | CCNA (Cisco Certified Network Administrator) | \$2,645 | Network & Computer Systems Administrators | 141 | \$36.31 |

Definitions

(1) Average Annual Job Openings are the sum of new jobs and replacement needs between the years 2013 to 2018.

(2) Median Hourly Earnings are the estimated 50th percentile of the distribution of wages; The wages do not include self-employed or unpaid family workers.

Data compiled by Tina Ngo, Research Manager

Data pulled from California Labor Market Information Department. Report Information: 2013.2 Class of Worker.

Class of Worker Categories: QCEW Employees + Non-QCEW Employees + Self-Employed

Timeframe: 2013-2014

Counties: San Diego, CA (6073)

ETPL Report Card Data for Existing Providers October 1, 2011 to March 31, 2013

| Enrolled with Provider (1) | Completed (2) | Training Related Employment (3) | Average Hourly Wage (4) | Employed (5) | Rate (6) | Credential (7) | Rate (8) | Active in WIA (9) |
|-----------------------------|---------------|---------------------------------|-------------------------|--------------|----------|----------------|----------|-------------------|
| Linda Beauty School | | | | | | | | |
| 53 | 34 | 27 | \$13.32 | 28 | 82% | 32 | 94% | 19 |
| Blue Star Learning | | | | | | | | |
| 3 | 2 | 1 | \$19.23 | 1 | 50% | 2 | 100% | 1 |
| Mira Costa College | | | | | | | | |
| 12 | 10 | 10 | \$23.00 | 10 | 100% | 7 | 70% | 2 |
| Cal State San Marcos | | | | | | | | |
| 121 | 101 | 49 | \$22.40 | 86 | 85% | 87 | 84% | 20 |

Definitions

- (1) Enrolled with Provider - Number of customers enrolled in an Individual Training Account (ITA) with a school on the ETPL
- (2) Number of customers that complete WIA funded services. Note, customers can complete services without successfully completing training or without employment
- (3) Training Related Employment - Number of customers employed in the field in which they were trained
- (4) Average Hourly Wage - Sum of hourly wage of employed customers divided by the number employed
- (5) Employed - Number of customers employed
- (6) Rate - Number of employed divided by number of completed
- (7) Credential - Number of customers that received a national or state recognized degree or certificate
- (8) Rate - Number of Credential divided by number of completed
- (9) Active in WIA - Number of customers actively participating in a WIA funded services

Item #3: 2-1-1 San Diego No Cost Extension

DATE: June 11, 2013

RE: June 20, 2013 Meeting

TO: Adult Programs Committee

FROM: Mark Nanzer, Director
Adult Programs Team

RECOMMENDATION(S)

That the APC recommend the WIB approve a two month no cost extension for 2-1-1 San Diego (2-1-1). 2-1-1's current period of performance is currently November 1, 2012 through June 30, 2013.

BACKGROUND

Due to a delay in contract execution and a slow project start up contract execution, 2-1-1 has requested a no cost extension through August 31st

The 2-1-1 contract is a pilot project to determine the benefits of increasing job seekers awareness and access of supportive services available in the San Diego region. SDWP contracted with 2-1-1 to complete telephonic applications for the following programs:

- CalFresh
- Medi-Cal
- Healthy Families
- Low Income Health Program (LIHP)
- Coast to Coast Prescription
- California Alternate Rtes for Energy (CARE)
- Energy Savings Assistance Program (ESAP)

Currently 2-1-1 is working with jobseekers from the North and South County Career Centers and is meeting their contractual goals.

ATTACHMENT

Performance Summary – to be distributed at meeting

Item #4: Approval of Memorandum of Understanding with Mandatory Partners

DATE: June 10, 2013 **RE:** June 20, 2013 Meeting
TO: Adult Programs Committee
FROM: Mark Nanzer, Director
Adult Programs Team

RECOMMENDATION(S)

That the APC recommends to the WIB:

1. Authorize the WIB Chair to sign the Memorandum of Understanding (MOU) between the WIB and the San Diego Community College District.
2. Forward the signed MOU to the San Diego Consortium Policy Board for approval and signature by the Policy Board Chair, representing the chief local elected officials.

BACKGROUND

Section 121 of the Workforce Investment Act authorizes the local WIB, with the agreement of the chief elected officials, to develop and enter into an MOU between the local WIB and the mandatory One-Stop Career Center partners. At the July 19, 2012 WIB meeting, an MOU template was approved between the WIB and the mandatory partner. The duration of the MOU is from July 1, 2012 to June 30, 2018. In addition to the MOU and as required by the State, a Resource Sharing Agreement was developed to describe services each mandatory partner provides to the One-Stop Career Centers, which is an attachment to the MOU.

ATTACHMENTS

Attachment C: Memorandum of Understand (ON FILE)
Attachment B: Definitions: Commonly used terms in the Workforce Development System (ON FILE)
Attachment C: Resource Sharing Agreement (ON FILE)

Item #5: Update on ETPL and ITA Policy Revisions

DATE: June 3, 2013

RE: June 20, 2013 Meeting

TO: Adult Programs Committee

FROM: Mark Nanzer, Director

INFORMATIONAL ITEM - NO ACTION REQUIRED

This item provides an update on the status of revisions to the SDWP’s ETPL and ITA Policy.

BACKGROUND

At the request of the APC, staff convened an ad hoc workgroup comprised of APC members and other key stakeholders, to address APC concerns regarding the cost of training programs offered by vendors applying for the ETPL. Over the course of the last six months, the workgroup reviewed SDWP’s current ETPL and ITA policies and began to formulate criteria for consideration in developing new policies.

In the interim of finalizing a local ETPL/ITA policy, staff has recently been informed by the California Workforce Investment Board (CWIB) that a new statewide ETPL policy is in development and due to be released to local WIBs within the next three to four months. Staff anticipates significant changes to the state policy; however, no draft directives or proposed recommendations have been published as of date.

Additionally, effective July 1, 2013, staff will begin to implement the Five-Year Local Strategic Plan, which focuses on workforce funding investments in training workers in the following key industry sectors in the San Diego region:

| Largest Growth | Rapidly Growing | Emerging |
|----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none">• Entertainment and Hospitality• Green Jobs• Health Care | <ul style="list-style-type: none">• Life Sciences• Information Communication Technology (ICT)• Aerospace, Navigation and Marine Technologies | <ul style="list-style-type: none">• Advanced Precision Manufacturing• Sports Innovation and Manufacturing• Specialty Foods and Microbreweries |

Due to these two major considerations in our workforce delivery system, staff recommends postponing developing a local ETPL/ITA policy until further direction from the CWIB, and the local approach for addressing workforce development in the above priority industry sectors.

ATTACHMENTS

None

Item #6: Veterans' Employment-Related Assistance Program Closeout

DATE: June 4, 2013 **RE:** June 20, 2013 Meeting

TO: Adult Programs Committee

FROM: Mark Nanzer, Director
Adult Programs Team

INFORMATIONAL ITEM - NO ACTION REQUIRED

This item provides a program summary for the Veterans' Employment-Related Assistance Program (VEAP) contract that ended on March 31, 2013.

BACKGROUND

Veterans Village of San Diego (VVSD) targets unemployed veterans, with an emphasis on those who have recently separated from the military and provides them with training and job placement services. VVSD partners with community based organizations to make referrals to specialized services for veterans facing major barriers to employment. The period of performance for the VEAP program was June 1, 2011 – March 31, 2013.

Due to program implementation delays, VVSD was challenged with meeting the following required performance outcomes.

- Enrollments
- Number in training

This led to VVSD being placed on corrective action several times throughout the duration of the contract. SDWP provided technical assistance and monitoring throughout the contract period that focused on ensuring state and local contract performance goals would be met. In addition, staff reviewed VVSD's performance data on a bi-weekly basis to track progress and quickly address any contract performance deficiencies and remain on target to meet the required performance measures. VVSD was able to correct performance deficiencies and successfully met or exceed all contract performance measures.

PERFORMANCE SUMMARY

The chart below provides final contract performance data on participant enrollment goals, numbers in training, number of training completions, number of entered employment, and follow-up retention/tracking as of March 31, 2013.

| VEAP Participants | Plan | Actual | % of Plan | State Goal |
|-------------------------------|-------------|---------------|------------------|-------------------|
| Number Enrolled | 93 | 100 | 108% | 80% |
| Number in Training | 74 | 74 | 100% | 80% |
| Number of Entered Employment | 60 | 52 | 83% | 80% |
| Number of Training Completion | 74 | 66 | 95% | 80% |
| Follow-Up Retention/Tracking | 24 | 20 | 83% | 80% |

SUCCESS STORY

Donnie came to VVSD looking for assistance with training and employment, in the hopes of becoming a barber. VVSD funded his tuition at California Barber & Beauty College for barber training, where he completed his training and is currently studying for the state barber licensing exam. After graduating Donnie started working at Hair Mechanics in La Mesa. He is excited about the assistance that he obtained at VVSD which enabled him to pursue his dream of many years. He has a new lease on life and enjoys the opportunity of working with people and forming new relationships. He is currently mentoring youth in his community and church. Donnie is trying to provide guidance to them so that they can make better decisions in their lives without bumping heads and to give them the opportunity to learn through the eyes of someone who has had some life experience.

ATTACHMENTS

None