

AGENDA

Adult & Dislocated Worker Committee

date Thursday, March 23, 2017

time 8:00 a.m. – 10:00 a.m.

place San Diego Workforce Partnership, 3910 University Ave. San Diego, CA
Julie Benedict Community Room, 3rd Floor

Welcome & Introductions

- **Annie Taamilo – Chair**
 - Call the meeting to order
 - Non-agenda public comment

Action Items

- **Annie Taamilo – Chair**
 - Item #1: Minutes
 - Item #2: RFP Framework – Operations and Management of America’s Job Centers of California (AJCC) Network – **Andrew Picard, Director of Programs**
 - Item #3: Eligible Training Provider List (ETPL) - Policy and Procedures Update – **Vicki Brannock, Manager of Adult Programs**

Information Items

- Item #4: Breaking Barriers San Diego Performance Summary – PY 16/17
- Item #5: Expanded Subsidized Employment (ESE) Performance Summary for PY 16/17
- Item #6: Reentry Works San Diego Year 2, Q1 Performance Summary – **Brooke Valle, Deputy Director of Programs**
- Item #7: America’s Job Centers of California (AJCC) Performance Summary Q1

Program Updates

- Director of Business Programs & Research – **Tina Ngo Bartel**
- Director of Programs – **Andrew Picard**

Adjournment

- **Next meeting – May 25, 2017 – Location SDWP Office**

PUBLIC COMMENT: Members of the public may address the APC on issues on this agenda (three minutes per subject) and/or other items within the APC’s scope. To speak, submit a “Request to Speak” form prior to the meeting. In compliance with the Americans with Disabilities Act, the SDWP will provide accommodations to persons who require assistance. If you require assistance, please call (619) 228-2900

Item #1: Minutes of the November 3, 2016 Adult Programs Committee Meeting

Members Present

Linda Kavanagh
Chaz Compton
Cathy Scavone
Stormy Miller

Judy Lawton
Trevor Blair
Jose Cruz
Annie Taamilo

Becky Quinn
Maurice Wilson
Carmencita Trapese
Vickie Brannock

Members Absent

Michael Jones
Joe Mackey

Walter Lam
Tom Frost

Stephanie Murphy
Petros Alemeselassie

All reports, memoranda and letters contained in the agenda or distributed at the meeting shall by this reference become part of the original minutes.

The meeting was called to order by Linda Kavanagh, at 8:03, at SDWP, with a quorum.

Public Comment

None

Announcements

Linda Kavanagh announced that this would be her last meeting as Chair and Marlene Taylor's last meeting as Vice Chair.

The Committee chairs are appointed by the WDC Executive Committee in accordance with SDWP bylaws, with input from the WDB and other members of the public by majority vote after open discussion during a public meeting.

The Executive Committee selected Annie Taamilo as the Chair and Stormy Miller as the Vice Chair.

The following items were approved

1-11/03/2016 - Item n

Minutes of the August 25 APC Meeting

Approve the August 25 APC Meeting.

Motion, Second, Carried Unanimously (Compton/Lawton)

Abstention: Cathy Scavone

2-11/03/2016 - Item n **Geographic Distribution of Funds Extension**
Recommend the WDB approve an extension for the existing geographic distribution of funds for PY 18.
Motion, Second, Carried Unanimously (Lawton/Taamilo)

3-11/03/2016 - Item n **Transfer of Training Funding from Dislocated Worker to Adult**
Recommend the WDB approve the transfer of funds in the amount of \$676,000 from DW training funds to Adult training funds.
Motion, Second, Carried Unanimously (Compton/Taamilo)

A Picard reviewed the agenda item and talked about the reasons why we are requesting the transfer.

4-11/03/2016 - Item n **America's Job Centers of California (AJCC) Network Q4 Performance Summary**
A Picard recognized the partners for their work in achieving or exceeding all performance measures.

A Picard reviewed the performance. He stated that SDWP is hesitant to look at new WDB performance measures until we receive definitions from the State.

We currently are not reporting official performance to the State. The State will start collecting official data in July 2017, once their definitions are finalized.

It would be helpful if the AJCC operators can start developing the system to capture performance data now.

Action - Present an overview of progress to date, what does that data look like, what are we tracking.

Reports

A. Becker presented on The Disability Employment Initiative & Ticket to Work Grant. The purpose of the funding is to create better access for people with any kind of disability through our WIOA services.

Grant Goals

- Connect all DEI participants to an Integrated Resource Team prior to service delivery
- Establish a Ticket to Work program in the AJCC system
- Enter report notes

The SDWP issued an RFP to select the provider, the three-year project will start January 1, 2017.

November 10 – Hire a Vet/Hire A Hero Job Fair

Adjournment

The meeting was adjourned 9:30am

Linda Kavanagh, APC Chair

Next meeting is January 26, 2017

Item #2: RFP Framework – Operations and Management of America’s Job Centers of California (AJCC) Network

RECOMMENDATION

That the APC recommend to the WDB to approve of the Request for Proposal (RFP) framework to procure service providers for the AJCC Network for WIOA, County of San Diego ESE and DOL WIF grant programs. This would begin a four-year procurement cycle beginning July 1, 2018.

BACKGROUND

Planning Process

Beginning in May of 2015, the APC and SDWP staff have taken the following steps to build capacity, identify and understand community priorities, and plan for the release of the RFP:

| | |
|------------------------------------|--|
| Phase 1: Capacity Building | A. 4 Sessions on How to Do Business with SDWP B. Continually Building RFP Potential Bidder Contact Lists |
| Phase 2: Data Analysis | A. Community Conversations Events (total of 12 hosted in 2015-2016) B. Customer Satisfaction Surveys C. Mapping demographics, performance data analysis |
| Phase 3: Strategic Planning | A. APC Retreat (August 2015) B. AJCC RFP Town Hall Sessions |
| Phase 4: Draft RFP Process | A. Framework Development B. RFP Draft Release (June 2016) C. With approval from the State of California, SDWP withdrew RFP Draft to better align with required Department of Labor WIOA requirements |
| Phase 5: RFP Process | D. Framework Development E. RFP Draft Release (June 2017) F. RFP Final Release (August 2017) G. Proposals Due (October 2017) A. Evaluation and Board Approval (Nov.- Dec. 2017) |

Program Components:

a) One AJCC Service Provider for County of San Diego

Proposals will be required to demonstrate how they will serve all four regions of San Diego. This shift to a single provider will promote a standardized and streamlined experience for customers regardless of geography, leverage economies of scale and increase regional collaboration with partners. The proposal must also demonstrate how the provider will administer training funds (On-the-Job-Training and Individual Training Accounts), from agreement through invoicing and payment. Administration of the training funds by the single provider will make the process for employers/providers more efficient as the AJCCs already work with these organizations directly

to establish training agreements and generate necessary documentation. SDWP will continue to provide oversight and monitoring for all training funds.

b) Partnerships

Proposals will be required to demonstrate local partnerships and gather agreements in writing for how they build a network of partners with community-based organizations, government agencies, education providers and other relevant workforce partners.

c) Employer Connections

Proposals will be required to describe their relationship with employers and strategy for job development.

d) Understanding Target Population

Proposals will be required to demonstrate their understanding of the demographics of the four regions in San Diego, from both a customer and business perspectives, and outline how they will address the specific needs of each region and the network.

e) Access Points

Proposals will be asked to demonstrate how they will create in-kind partnerships and strategies to increase the cost-effectiveness and physical access points and presence of the AJCC Network throughout the region.

f) Performance

Proposals will be required to submit projected performance targets above and beyond SDWP's minimally required performance to demonstrate their capacity and ability to deliver increased results for their region.

Term of Procurement

The purpose of the RFP is to procure a qualified service provider for an initial one-year period with the option to extend contracts for three (3) additional one year periods based on need, performance, and funding availability. The period of performance for the first contract year will begin July 1, 2018 and ending June 30, 2019.

Geographic Distribution of Funds

SDWP anticipates that full funding allocations (administrative and programmatic funding) will be known on or about the time of the final negotiations of contracts in Spring 2018. Funding for WIOA and WIF services will be allocated according to SDWP's geographic distribution formula, which was last updated and approved by the Policy Board on September 25, 2015 and will be revised as necessary. ESE funding will be driven based on performance within each region. Funding will be awarded based on the proposals submitted and recommendation of an RFP scoring panel. Figure 2 below shows the estimated project funding available by region based on current, approved geographic distribution. The amounts below are subject to change based on available funding at the time of contract award:

| Region | Geographic Distribution – Adult | Geographic Distribution – Dislocated Worker | Projected WIOA Adult Funding | Projected WIOA Dislocated Worker Funding | Projected ESE Funding* | Projected WIF Funding |
|---------------------------------|--|--|-------------------------------------|---|-------------------------------|------------------------------|
| Metro | 38.2% | 37% | \$1,533,111 | \$1,701,633 | \$222,487 | \$ 449,780 |
| North | 25.27% | 24.2% | \$ 682,148 | \$ 870,241 | \$ 85,572 | \$ 200,127 |
| South | 18.95% | 24.2% | \$ 723,491 | \$ 691,531 | \$172,699 | \$ 212,256 |
| East | 17.59% | 19.5% | \$ 506,444 | \$ 621,601 | \$177,367 | \$ 148,579 |
| Total | 100% | 100% | \$3,445,194 | \$3,885,006 | \$658,125 | \$1,010,742 |
| Grand Total: \$8,999,067 | | | | | | |

*Not subject to geographic distribution.

Performance Outcomes

Performance outcomes will align with the required DOL performance measures and all local performance measures as set by the WDB. Some measures are still being defined by DOL and will be outlined in the RFP as much as possible. Broadly, the measures focus on enrollment, employment placement 1st, 2nd and 4th quarter, credential attainment, measureable skills gain, median earnings and effectiveness in serving employers. Additional tracking and outcome measures may be developed in partnership with the APC to assess AJCC system impacts.

Item #3: Eligible Training Provider List (ETPL) - Policy and Procedures Update

RECOMMENDATION

That the APC recommend to the WDB to approve updates of the eligibility criteria of ETPL providers and programs, effective as of board approval.

BACKGROUND

ETPL policy currently requires that providers meet the following to be deemed initially eligible for inclusion in the ETPL list as well as to remain in good standing. SDWP accepts applications on an ongoing basis from qualified schools and institutions. Current requirements are:

- Institution must be recognized by an accrediting agency.
- In addition to accreditation, most schools or institutions applying for inclusion on the ETPL must possess “approval to operate” or exemption status from the Bureau for Private Postsecondary Education (BPPE). Notable exceptions include public schools or institutions, such as community colleges, apprenticeships or school districts — these only need an accreditation.
- Institutions must train for jobs that are considered in-demand or higher in-demand in our region.
- Institution must have and maintain a 64.2% “Entered Employment” rate for participants in each program. Brand new programs have 18 months to meet this requirement.

SDWP has conducted a recent review of our existing providers and is strengthening our policy to ensure that all providers on the ETPL are equipped to meet the needs of our local population. In addition to the current requirements, SDWP will require institutions interested in being added to the ETPL to demonstrate that:

- Course fees are competitive with similar offerings in the region and are equal to or less than the published rate on the institution’s website or catalog.
- Organization has been in operation for at least six months and is financially solvent without need of subsidy from WIOA training.
- Organization can provide notice of changes in accreditation, approval to operate, and proposed changes in price.
- Organization is committed to meet or exceed completion and or placement targets designated by SDWP.
- Organization will adhere to routine review requirements from SDWP.

The above will also be reviewed annually to verify that the organization remains in good standing.

This additional level of rigor will, in-light of expected reductions in WIOA funding, enable SDWP to ensure training funds are efficiently and effectively applied to equip Adult and Dislocated Workers with the necessary skills, knowledge and experience for employment.

ATTACHMENT

Attachment A: Exhibit K-1 ETPL Acknowledgement



ELIGIBLE TRAINING PROVIDER LIST ACKNOWLEDGEMENT

This form must be completed as part of the Eligible Training Provider List (ETPL) application process.

- 1. Institution has current accreditation status through an accrediting body recognized by the Department of Education. Yes No

- 2. Institution possess a current "approval to operate" with expiration date or exemption status from the Bureau for Private Postsecondary Education (BPPE). Copy of the approval letter must be submitted with application.
Information about BPPE approval and applications for accredited institutions can be found on the [BPPE website](#). Yes No

- 3. Institution trains for jobs that are considered in-demand or higher in-demand in San Diego County. Yes No

- 4. Institution will comply with SDWP performance requirements (e.g. entered employment) Yes No

- 5. Course completion results in the awarding of an industry-recognized credential, national or state certificate, or degree, including all industry appropriate competencies, licensing and / or certification requirements. Yes No

- 6. The course fees are competitive with similar courses offered in the region. Yes No

- 7. Tuition costs are equal or less than the published rate on the institution's website or catalog. Yes No

- 8. Institution has been in operation for at least six months as of the date of application and is able to provide proof of financial solvency without the need for subsidy from WIOA training funds. Yes No

- 9. Institution is able to meet the following requirements: Yes No
 - a. Provide SDWP written documentation of any changes to accreditation status or approval to operate.
 - b. Post current year fact sheet on the website.
 - c. Provide advance notice of price changes to SDWP.
 - d. Meet or exceed completion and placement targets.
 - e. Adhere to routine review requirements from SDWP.

I understand that SDWP has sole discretion, based on program needs, budget limitations and training provider's qualifications, to approve or deny participation in the ETPL.

I hereby certify that the above information is, to the best of my knowledge, true and accurate.

 Authorized Training Provider Representative Full Name Authorized Training Provider Representative Signature Date

Item #4: **Breaking Barriers San Diego Performance Summary –
PY 16/17**

INFORMATIONAL ITEM – NO ACTION REQUIRED

This informational item provides a summary of the Breaking Barriers San Diego Program’s (BBSD) Q2 performance from October 1, 2016 to December 31, 2016.

BACKGROUND

In 2014, SDWP was awarded a DOL Workforce Innovation Fund (WIF) grant in the amount of \$6,000,000 over five years. The funds are designed to test or scale innovative programs that create 1) better results for job seekers and employers; 2) increased efficiency in the delivery of quality of services; and 3) stronger cooperation across programs and funding streams.

SDWP partnered with the County of San Diego Health and Human Services Agency and Behavioral Health Services, and the Department of Rehabilitation on a program design to test the Individual Placement and Support (IPS) Model for supported employment, serving Temporary Assistance for Needy Families (TANF) and other low income individuals impacted by disabilities. SDWP is implementing a randomized controlled trial with 1,000 participants.

PERFORMANCE SUMMARY

The BBSD program is implemented through America’s Job Centers of California (AJCC) Network the performance summary in **Attachment A** is second quarter performance ending on December 31, 2016. During second quarter, the AJCC subrecipients experienced high staff turnover, which impacted performance. The AJCC subrecipients who did not meet performance target for “Employer Face-to-Face” will receive a corrective action warning.

ATTACHMENTS

Attachment A: BBSD Performance Measures Summary.

Breaking Barriers San Diego

Dept. of Labor, Workforce Innovation Fund (WIF)
Year 2- month ending December 31, 2016

| Performance Measures Summary | | ----- Quarter - 2 ----- | | | | | ----- PROJECT TO DATE ----- | | | | |
|--|-------------------------|--|------------------------------------|------------------------------------|---|------------|-----------------------------|------------------------------------|------------------------------------|---|-----|
| For the period: Year Two-October 1, 2016 to December 31, 2016 | Quarter 2 Total | KRA(Metro) | ResCare Workforce Services (North) | ResCare Workforce Services (South) | Grossmonth Unicon High School District (East) | | KRA(Metro) | ResCare Workforce Services (North) | ResCare Workforce Services (South) | Grossmonth Unicon High School District (East) | |
| Accountability Measures | | Yellow denotes performance at or below 95% of target | | | | | | | | | |
| 1. New Program Enrollments | Actual | 73 | 33 | 14 | 19 | 7 | 297 | 122 | 59 | 70 | 45 |
| | Target | 77 | 35 | 15 | 16 | 11 | 293 | 130 | 58 | 62 | 43 |
| 2. Face-Face Employer Contact in 30 days: 75% of new program enrollments will achieve contact with an employer within 30 days of career profile | Actual | 46 | 19 | 6 | 14 | 7 | 185 | 61 | 39 | 52 | 33 |
| | Target | 58 | 26 | 11 | 12 | 8 | 220 | 98 | 44 | 47 | 32 |
| 3. *6-Month Fidelity Review December 2016 | Actual | n/a | 108 | 95 | 105 | 106 | n/a | n/a | n/a | n/a | n/a |
| | Maximum Score | Varies | 114 | 114 | 114 | 110 | n/a | n/a | n/a | n/a | n/a |
| Tracking Measures | | | | | | | | | | | |
| 4. Competitive Employment: 50% of program enrollments will achieve competitive employment | Actual | 62 | 24 | 7 | 22 | 9 | 185 | 51 | 38 | 65 | 31 |
| 5. Retained Employment for 30 days: 85% who achieve competitive employment will retain employment for 30 days | Actual | 73% | 92% | 71% | 36% | 111% | 63% | 75% | 58% | 52% | 71% |
| | # employed for 30 days | 45 | 22 | 5 | 8 | 10 | 116 | 38 | 22 | 34 | 22 |
| 6. **Retained Employment for 6 months: 50% will retain employment for 6 months, from those who retained for 30 days. | Actual | 0 | 0 | 0 | 0 | 0 | 25 | 10 | 5 | 6 | 4 |
| | # employed for 6 months | 0 | 0 | 1 | 0 | 0 | 16 | 9 | 1 | 5 | 1 |
| 7. Average Wage at Employment | Actual | \$12.18 | | | | | | | | | |
| Participant Demographics | | | | | | | | | | | |
| Temporary Assistance for Needy Families [TANF] Only Participants | 38 | 19 | 9 | 7 | 3 | 104 | 42 | 20 | 20 | 22 | |
| Department of Rehabilitation Participants | 9 | 4 | 0 | 2 | 3 | 74 | 35 | 12 | 11 | 16 | |
| Behaviorial Health Services Participants | 26 | 10 | 5 | 10 | 1 | 127 | 46 | 30 | 45 | 6 | |
| Veterans (not enrolled in study) | 16 | 10 | 3 | 2 | 1 | 14 | 10 | 3 | 2 | 1 | |

*On a scale of 125 points, fidelity is scored as 'Fair' at 74-99, 'Good' at 100-114, and 'Exemplary' at 115-125. Fidelity Reviews are scheduled for December 20

** No participants eligible for this measure during this period of performance, enrollments began January 2016.

Item #5: Expanded Subsidized Employment (ESE) Performance Summary for PY 16/17

INFORMATIONAL ITEM – NO ACTION REQUIRED

This informational item provides a summary of the Expanded Subsidized Employment (ESE) program's performance from October 1, 2016 to December 31, 2016.

BACKGROUND

Live Well San Diego (LWSD) is an initiative of the County of San Diego to improve health and wellness for all residents. The CalWORKs Welfare to Work (WTW) ESE Program is an example of how SDWP and the County are working together to build a better, more integrated service delivery system. The goal of the program is to move WTW participants from subsidized employment to unsubsidized employment in occupations that will improve household earnings and move families off public assistance to self-sufficiency. ESE funds can subsidize wages for up to six months for WTW participants.

PERFORMANCE SUMMARY

| Region | Entered Employment | Average Wage* | Subsidy Expended |
|--------|--------------------|---------------|------------------|
| Metro | 25 | \$11.03 | \$107,304 |
| North | 2 | \$12.50 | \$ 26,363 |
| South | 23 | \$11.09 | \$ 57,302 |
| East | 20 | \$10.53 | \$ 76,579 |
| Total | 70 | \$11.28 | \$267,548 |

*As reflected on the ESE agreement

Item #6: Reentry Works San Diego Year 2, Q1 Performance Summary

INFORMATIONAL ITEM – NO ACTION REQUIRED

This informational item provides a performance summary for the Reentry Works San Diego program's performance from October 1, 2016 to December 31, 2016.

BACKGROUND

The Reentry Works San Diego program creates a specialized jail-based AJCC in the East Mesa Reentry Facility (EMRF) as a result of the Department of Labor's (DOL) June 2015 grant award for the Linking Employment Activities Pre-Release (LEAP) Initiative. The subrecipient, Second Chance, will serve a total of 600 justice-involved participants at EMRF over a two-year period. This includes a target of 500 participants with universal career services and 100 participants with intensive one-on-one case management during pre- and post-release.

PERFORMANCE SUMMARY

The DOL performance goals for LEAP grantees are as follows:

- **Enrollment Rate:** Defined as the number of participants enrolled in the program divided by the enrollment goal. The goal for this measure is 100% by the end of the grant.
- **Participation Rate:** The rate of continued participation in the program defined as the percentage of enrolled participants who received at least one LEAP service (excluding supportive services) each month pre-release. The goal for this measure is 90% by the end of the grant.
- **Work Readiness Indicator Rate:** Defined as the percentage of participants who are deemed work-ready or demonstrate an increase in work-readiness after receiving pre-release services. To assess increases in work-readiness, grantees must administer work readiness pre- and post-tests (at the time of enrollment and program exit/release, respectively), which may include a risk assessment of criminogenic needs. The goal for this measure is 80%.
- **Post-release Enrollment Rate:** Defined as the percentage of participants who report for and are enrolled into comprehensive career services within 30-days post-release. The goal for this measure is 80%.

The following table outlines program performance as related to the sub-recipients' Project Operating Plan (POP) from October 1, 2016 to December 31, 2016:

| Performance Measure | Actual | Target |
|------------------------------|--------|--------|
| Enrollment Rate | 285 | 324 |
| Participation Rate | 272 | 335 |
| Work Readiness Increase | 223 | 270 |
| Post-release Enrollment Rate | 75 | 69 |
| Post-release Placement Rate | 34 | 29 |

Item #7: America's Job Centers of California (AJCC) Q1 Performance Summary

INFORMATIONAL ITEM – NO ACTION REQUIRED

This informational item provides a summary of the AJCC Network's Q1 performance from October 1, 2016 to December 31, 2016.

BACKGROUND

SDWP holds each subrecipient to an agreed set of performance measures that align with the goals and objectives of the local, state, and national public workforce system. SDWP AJCC subrecipients are responsible for each of the four regions:

1. Metro: KRA Corporation (KRA)
2. North: ResCare Workforce Services (ResCare)
3. South: ResCare
4. East: Grossmont Union High School District (GUHSD)

PERFORMANCE SUMMARY

Enrollments: The AJCC Network collectively enrolled 1,329 new participants through the performance period ending on December 31, 2016. KRA and GUHSD did not meet the 100% performance target and fell below the 90% corrective action level. As a result of the transfer of training funds approved at the last APC meeting, enrollment targets were adjusted. Due to this recent change, KRA and GUHSD will not be put on corrective action as trends in the region will be observed for another quarter.

Entered Employment Rate: The entered employment rate measures the number of participants who successfully gained employment as a result of the services provided through the AJCC Network. The target entered employment rate (EER) is 75% for both Adults and DW. Each region performed above target level for the EER measure for the first quarter. Below are system wide results showing that overall, the AJCC Network exceeded the target EER:

- Adult: 85%
- DW: 88%

Credential Attainment: The credential attainment rate measures the number of participants who successfully completed training and attained a credential by the time of exit. The target for credential attainment rate is 85%. Below are system wide results showing that overall, the AJCC Network exceeded the target for credential attainment:

- Adult: 88%
- DW: 88%

ATTACHMENTS

Attachment A: Quarter 1 AJCC Network Performance

AJCC Network Performance
WIOA Adult/Dislocated Worker
 Program Year 2016 - 2017: Quarter One Outcomes
 1st Quarter Follow-Ups Completed: October 1, 2016 - December 31, 2016

| Performance Measures Summary | | ----- Current Quarter ----- | | | | | ----- Cumulative Program Year ----- | | | | | |
|--|------------------|-------------------------------------|--------------------------|-------------------------|-------------------------|----------------------|-------------------------------------|--------------------------|-------------------------|-------------------------|----------------------|-----------|
| | | October 1, 2016 - December 31, 2016 | | | | | July 1, 2016 - December 31, 2016 | | | | | |
| For the period: Current Quarter - 10/01/2016 to 12/31/2016 Cumulative PY - 07/01/2016 to 09/30/2016 Data as of 01/09/2017 | | Current Quarter Totals | KRA Corp Metro Region | ResCare North Region | ResCare South Region | GUHSD East Region | Program Year Totals | KRA Corp Metro Region | ResCare North Region | ResCare South Region | GUHSD East Region | |
| Yellow denotes performance at or below Corrective Action Level | | | | | | | | | | | | |
| Enrollments | | | | | | | | | | | | |
| TOTAL PARTICIPANTS SERVED | | 656 | 245 | 176 | 136 | 99 | 3567 | 1646 | 760 | 597 | 564 | |
| Carry-In Enrollments | | | | | | | 2238 | 1085 | 436 | 335 | 382 | |
| Adult (new) | Actual | 365 | 112 | 109 | 77 | 67 | 690 | 265 | 178 | 134 | 113 | |
| | Target | 375 | 165 | 80 | 72 | 58 | 750 | 330 | 160 | 144 | 116 | |
| | Rate | 97% | 68% | 136% | 107% | 116% | 92% | 80% | 111% | 93% | 97% | |
| Dislocated Worker (new) | Actual | 291 | 133 | 67 | 59 | 32 | 639 | 296 | 146 | 128 | 69 | |
| | Target | 250 | 110 | 53 | 48 | 39 | 500 | 220 | 106 | 96 | 78 | |
| | Rate | 116% | 121% | 126% | 123% | 82% | 128% | 135% | 138% | 133% | 88% | |
| Participants in Follow-Up: Exited 07/01/2016-09/30/2016 | | Actual | 508 | 206 | 105 | 104 | 93 | 508 | 206 | 105 | 104 | 93 |
| Entered Employment (1st Qtr Follow-Up): Included are participants who completed 1st Qtr Follow-Up Due from 10/01/2016 - 12/31/2016 | | | | | | | | | | | | |
| Total Participants in Employment 1st Qtr after Exit | | 439 | 174 | 92 | 92 | 81 | 439 | 174 | 92 | 92 | 81 | |
| Adult | Actual | 204 | 77 | 48 | 42 | 37 | 204 | 77 | 48 | 42 | 37 | |
| | Included | 240 | 94 | 55 | 46 | 45 | 240 | 94 | 55 | 46 | 45 | |
| | Target: 75% Rate | 85% | 82% | 87% | 91% | 82% | 85% | 82% | 87% | 91% | 82% | |
| Dislocated Worker | Actual | 235 | 97 | 44 | 50 | 44 | 235 | 97 | 44 | 50 | 44 | |
| | Included | 268 | 112 | 50 | 58 | 48 | 268 | 112 | 50 | 58 | 48 | |
| | Target: 75% Rate | 88% | 87% | 88% | 86% | 92% | 88% | 87% | 88% | 86% | 92% | |
| Entered Employment (2nd Qtr Follow-Up): No data applicable for this performance measure. | | | | | | | | | | | | |
| Entered Employment (4th Qtr Follow-Up): No data applicable for this performance measure. | | | | | | | | | | | | |
| Credential Attainment (1st Qtr Follow-Up): Included are participants who completed 1st Qtr Follow-Up Due from 10/01/2016 - 12/31/2016 | | | | | | | | | | | | |
| Total Participants Received Credential by 1st Qtr after Exit | | 159 | 85 | 29 | 20 | 25 | 159 | 85 | 29 | 20 | 25 | |
| Adult | Actual | 68 | 41 | 11 | 7 | 9 | 68 | 41 | 11 | 7 | 9 | |
| | Included | 77 | 46 | 13 | 8 | 10 | 77 | 46 | 13 | 8 | 10 | |
| | Target: 85% Rate | 88% | 89% | 85% | 88% | 90% | 88% | 89% | 85% | 88% | 90% | |
| Dislocated Worker | Actual | 91 | 44 | 18 | 13 | 16 | 91 | 44 | 18 | 13 | 16 | |
| | Target | 103 | 50 | 21 | 15 | 17 | 103 | 50 | 21 | 15 | 17 | |
| | Target: 85% Rate | 88% | 88% | 86% | 87% | 94% | 88% | 88% | 86% | 87% | 94% | |
| Measurable Skill Gain: No data applicable for this performance measure. | | | | | | | | | | | | |