# SAN DIEGO WORKFORCE PARTNERSHIP, INC. 3910 University Avenue, Suite 400 San Diego, CA 92105 (619) 228-2900

# **OPERATIONS ISSUANCE**

#### **OPERATIONS ISSUANCE NO. 2014-10**

# DATE: Tuesday, February 4, 2014

- TO: America's Job Centers of California Operators WIA Adult & Youth Program Service Providers
- **FROM:** David Graham Vice President of Information Technology

# SUBJECT: Resume use of CISRS

#### **PURPOSE**

To inform all America's Job Centers Operators and Adult and Youth Service Providers (collectively "Operators and Providers") shall continue to use Customer Information Services Reporting System ("CISRS") for all case management and data collection needs.

# BACKGROUND

San Diego Workforce Partnership ("SDWP") initially requested that Operators and Providers manually maintain case notes and data entry after 5:00 PM, January 31, 2014 in preparation for the transition to the New CalJOBS<sup>sm</sup> (Phase 1B), see Item 2 in <u>Operations Issuance #2014-08</u>.

# **ACTION/IMPLEMENTATION**

Effective immediately, Operators and Providers shall:

- 1. Enter any information collected manually since January 31, 2014 into CISRS;
- 2. Use CISRS for all case management and data collection needs until further notice;
- 3. Continue to complete new WIA Supplemental Application for all new WIA applications (see Item 1 in <u>Operations Issuance #2014-08</u>).

#### **Attachments**

None

cc: SDWP Internal Distribution List Mayer Hoffman McCann P.C